## **Before Starting the CoC Application**

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

- 1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
- 2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.5. The application to ensure all documentation, including attachment are provided.
- 6. Questions marked with an asterisk (\*), which are mandatory and require a response.

## 1A. Continuum of Care (CoC) Identification

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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1A-1. CoC Name and Number: SD-500 - South Dakota Statewide CoC

1A-2. Collaborative Applicant Name: South Dakota Housing Development Authority

1A-3. CoC Designation: CA

**1A-4. HMIS Lead:** South Dakota Housing Development Authority

## 1B. Continuum of Care (CoC) Engagement

#### Instructions:

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#### Warning! The CoC Application score could be affected if information is incomplete on this formlet.

#### 1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

- 1. participated in CoC meetings:
- 2. voted, including selecting CoC Board members; and
- 3. participated in the CoC's coordinated entry system.

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
Law Enforcement	Yes	No	No
Local Jail(s)	Yes	No	No
Hospital(s)	Yes	Yes	No
EMS/Crisis Response Team(s)	Yes	Yes	No
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes	Yes
Disability Service Organizations	Yes	Yes	Yes
Disability Advocates	Yes	Yes	Yes
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	Not Applicable	No	No
Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes

FY2019 CoC Application	Page 3	09/27/2019
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**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

Yes	Yes	Yes
Yes	Yes	Yes
Yes	Yes	No
Yes	Yes	Yes
Yes	Yes	Yes
Yes	Yes	Yes
	Yes	Yes         Yes           Yes         Yes

## 1B-1a. CoC's Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)
- 1.) In person quarterly meetings are held of the full membership of CoC in a specified location but attendees are also able to participate via on-line or conference call. Members are encouraged to submit agenda items and actively participate in meeting discussion. Quarterly meetings are advertised via email and website, the agendas and power point presentations are posted on CoC web page and the meetings are open to the public and anyone interested is encouraged to attend. 2.) Throughout the year, press releases to highlight activities and events occurring across the state are distributed. The press releases always include contact information and an invitation for others to become involved. The CoC has periodically conducted surveys of members, service agencies and the general public in order to solicit opinions and ideas and gain additional understanding of the needs statewide. The CoC provides a web page, email contact, and toll free number for interested people and groups to make inquiries and to provide information. Community meetings throughout

FY2019 CoC Application	Page 4	09/27/2019
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**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

the state are organized to discuss ongoing issues or developments like Coordinated Entry and consolidated plan process. The local meetings provide additional opportunity to learn of concerns, potential issues, connect with people and resources, and identify areas of expertise from our partners. 3.) SDHHC's diverse membership provides connections to multiple subpopulations and the information gathered in public meetings and via tools like surveys is considered highly valuable. This information is provided to the CoC governing Board for creation of policy and procedures. 4.) SDHHC seeks to meet all requirements of the Americans with Disabilities Act. All reasonable accommodations are made to ensure effective communication with individuals with disabilities. Effective communication will be provided but not limited to assistive listening devices, audio, and sign language.

#### 1B-2. Open Invitation for New Members.

Applicants must describe:

- 1. the invitation process;
- 2. how the CoC communicates the invitation process to solicit new members;
- 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
- 4. how often the CoC solicits new members; and
- 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC. (limit 2,000 characters)
- South Dakota Housing for the Homeless (SDHHC) webpage and all publications incorporate an open and continuous invitation for anyone with an interest in homelessness to become a member. SDHHC members are encouraged to invite new organizations and individuals to participate via phone, email, face to face meetings or by providing SDHHC business cards and contact information. The invitations are to participate in the quarterly meetings, become part of an email list-serve or to serve as a liaison for specific purposes including committee membership. 2.) The message for invitation is inclusion. The only membership requirement is an interest in addressing homelessness. CoC website and all publications provide contact information for email, mail, webpage and telephone and an invitation to participate. SDHHC members are requested to follow-up on inquiries received and extend invitations. 3.) SDHHC seeks to meet all requirements of the Americans with Disabilities Act. All reasonable accommodations are made to ensure effective communication with individuals with disabilities. Effective communication will be provided but not limited to assistive listening devices, audio, and sign language. 4.) The CoC solicits new members continuously and the CoC webpage explains membership. 5.) The CoC has been completing special outreach to public housing authorities, affordable housing developers, head start and other organizations that are needed to appropriately address homelessness in the state. Special outreach is also designed to elicit the involvement of individuals experiencing homelessness and those who are formally homeless. The CoC has a targeted Transitional Age Youth via surveys seeking to obtain info and also recruit further involvement. The CoC has a target of least 2 of 11 CoC governing board members having a lived homelessness experience. A per diem reimbursement of travel associated costs to assist board involvement is utilized

FY2019 CoC Application	Page 5	09/27/2019

to assist as necessary.

## 1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

**Applicants must describe:** 

- 1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
- 2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
- 3. the date(s) the CoC publicly announced it was open to proposal;
- 4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding. (limit 2,000 characters)
- 1.) SDHHC solicits proposals from new applicants by issuing a press release that is submitted to all South Dakota newspapers, is posted on the SDHHC and SDHDA websites, is presented to the SDHHC board and membership during meetings, and is sent to those on the interested parties email list serve. Directions for submitting applications are also advertised in this way. SDHHC members and governing board members are asked to seriously think about organizations that may benefit from CoC funding and to be an advocate for soliciting new applications. Agencies interested in applying for CoC funding are required to complete a pre-application describing their organization, capacity, services and their proposal for funding. The pre-applications are obtained from the CoC Administrator or via the SDHHC website. 2.) Pre-applications provide basic info to help determine the proposed project's eligibility for HUD funding, relationship of project to CoC goals, project feasibility, applicant experience and capacity to undertake the project in a timely manner. Pre-applications are reviewed by SDHDA and CoC governing board. Applicants submitting preapplications are given feedback on their proposals. If the pre-application process determines the project is eligible for CoC funding, applicants are encouraged to submit a formal application and are apprised of the application process, timeline, expectations and the CoC ranking and rating process as approved by CoC. Applicants meeting threshold requirements set by CoC board enter into CoC funding competition. 3.) June 26, 2019. 4.) SDHHC seeks to meet all requirements of the Americans with Disabilities Act. All reasonable accommodations are made to ensure effective communication with individuals with disabilities. Effective communication will be provided but not limited to assistive listening devices, audio, and sign language. 5.) Not applicable. The CoC does accept proposals and did seek proposals from non-CoC programs.

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FY2019 CoC Application	Page 6	09/27/2019

## 1C. Continuum of Care (CoC) Coordination

#### Instructions:

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#### 1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	Yes
Funding Collaboratives	Not Applicable
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
State Veteran Services Organizations	Yes

FY2019 CoC Application	Page 7	09/27/2019	
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State Medicaid Program Yes

#### 1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:

- 1. consulted with ESG Program recipients in planning and allocating ESG funds;
- 2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
- 3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates. (limit 2,000 characters)
- 1.) South Dakota Housing Development Authority (SDHDA) is the lead agency of SD-CoC (SDHHC). SDHDA's, Rental Housing Development staff are responsible for administering ESG, CoC, HOME, Housing Trust Funds and Housing Tax Credit programs statewide. This organizational structure allows for streamlined communication between CoC and ESG programs and the rental housing programs for planning and allocating funds, overseeing PIT and HIC data, and completing the statewide Consolidation Plan. SDHDA solicits input from ESG recipients by holding public meetings prior to drafting the ESG allocation plan. The meetings and a public comment process are used to gather questions, concerns, and proposed changes to the programs. During the public comment period the draft ESG Allocation Plan is available to CoC members and general public for review and comment. In addition, ESG recipients regularly attend CoC quarterly meetings and sub committees. Attendance at and discussions during the CoC meetings, allows CoC recipients, ESG recipients, CoC board and other SDHHC members the opportunity to evaluate impact the existing homeless programs have, evaluate change that may be necessary and build consensus among SDHHC. 2.) Two members of CoC board serve on the ESG review team to assess data quality, grant compliance, and allocate ESG funds. SDHDA ESG Program Coordinator monitors ESG grantees performance and reports to ESG review team and completes required federal reporting. SDHDA staff completes on site monitoring and financial oversight of ESG Program recipients and reviews HMIS data quality reports. 3.) SDHDA is the lead agency for SD CoC and lead agency for completing South Dakota's consolidated plan. Meetings and a public comment process are used to gather questions, concerns, and proposed changes to the programs. HMIS reports, point in time count and local homeless initiatives are discussed and utilized for drafting of the consolidated plan, annual updates and program changes.

1C-2a. Providing PIT and HIC Data to Yes to both Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

#### 1C-2b. Providing Other Data to Consolidated Yes

FY2019 CoC Application	Page 8	09/27/2019
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#### Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

#### **Applicants must describe:**

- 1. the CoC's protocols, including protocols for coordinated entry and the CoC's emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)
- 1.) The SDHHC has an Emergency Transfer Plan in place that prioritizes safety and incorporates trauma informed, victim-centered services to prioritize safety. Trauma Informed Care is an integral part of CoC Coordinated Entry System (CES) training. Agencies are required to have safety plans and emergency transfer plans in place as part of CES policies and procedures. 2.) Coordinated Entry includes participant choice in housing and services. Initial stage of the coordinated assessment asks the individual if they would like to seek services via the domestic violence realm which keeps their information confidential or they may continue to seek housing via Coordinated Entry System. Agencies are required to have protocols in place to ensure safety and confidentiality. Participants in CES may choose to not accept offers for housing or services, and are not penalized for their choices to not accept housing offers. CES case conferencing is designed to maximize participant options in a collaborative environment to resolve homelessness experiences and create solutions. Participant confidentiality and working to ensure safety and other participant needs are assessed and met are integral to the CES processes. A new member of the CoC governing board is the assistant director of South Dakota Network Against Family Violence and Sexual Assault. SDHHC is excited to have her join the CoC governing board and anticipate she will bring expertise, information and opportunity to enhance both training and policies as it relates to safety of domestic violence victims.

#### 1C-3a. Training-Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

- 1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
- 2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving

FY2019 CoC Application	Page 9	09/27/2019
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## survivors of domestic violence. (limit 2,000 characters)

1.) The ESG Program Coordinator and CoC Administrator work closely with victim services to provide training opportunities and ensure safety and planning protocols are in place for all ESG and CoC recipients and CES participating agencies. Majority of the ESG recipients are victim service providers which gives the SDHHC a great opportunity for collaboration. Training is provided via on-line webinars that are forwarded to the CoC email list serve and are also a part of either a quarterly CoC meeting or as part of the annual homeless summit conducted by SDHHC. Any potential issues on safety or planning protocols identified by either the ESG Program Coordinator or CoC Administrator are addressed with the particular agency and additional resources are provided as needed. 2.) SD-CoC (SDHHC) completed annual training for Coordinated Entry System (CES) staff, CoC funded project staff, and other stakeholders in July 2019. SDHHC has coordinated and planned with service providers for training CES staff on trauma informed care and victim services providers have been consulted regularly throughout CES development and implementation to address the needs of DV survivors within CES statewide. CES policies and procedures specifically require agencies to have safety plans and protocols in place to address the safety concerns associated with domestic violence, dating violence, sexual assault, and stalking. The CoC has provided information to projects and supported training promoting information available via webinar and print media on issues specific to the intersection of homelessness and domestic violence. The involvement of domestic violence service providers in the CoC provides opportunity for other agencies to be aware of and learn best practices in providing assistance for victims. The relationships established between the agencies brings awareness and the desire to ensure coordination occurs.

#### 1C-3b. Domestic Violence—Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

The CoC utilizes a comparable HMIS data base which is separate from the HMIS utilized by the non-DV agencies. The DV data base uses de-identified aggregate data to assess the special needs related to domestic violence, dating violence and sexual assault and stalking. By utilizing the HMIS workflow the CoC is capturing the same data elements as CoC and other ESG recipients which makes comparison of information more accurate and easier to identify special needs. The data is used to complete reports for ESG program compliance purposes, as a tool for individual projects to measure and analyze various data over time, and how resources are allocated based upon community needs. The data utilized for determination of community needs are the number of people being served, length of stay, and the funding amount that is being utilized for homelessness prevention, rapid re-housing and shelter operations to help determine program success, efficiency and need. In addition it is helpful to use the data for household size, age demographics and identified services that are utilized. This data is then compared to available financial resources and other community resources for identification of best practices, proper allocation of funds and targeted areas of need. The data can also be compared community by community to see differences and trends between

FY2019 CoC Application	
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communities.

#### \*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Pennington County	23.00%	No	No
Sioux Falls	30.00%	No	No

#### 1C-4a. PHAs' Written Policies on Homeless Admission Preferences.

- 1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or
- 2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)
- 1.) SDHHC has continually reached out to PHAs to request a homeless admission preference be incorporated into their voucher program and become a part of their written policy. The PHAs have responded that due to their long waiting lists they are reluctant to incorporate this preference. As a balance of state CoC there are 22 PHAs in the state that operate the Section 8 voucher program. Several PHAs administer HUDVASH vouchers and the Sioux Falls PHA also administers CoC PSH vouchers. Since these vouchers are targeted for the homeless, there is indication from the PHAs that they are already providing a targeted resource for those who are homeless, thus to add the admissions preference to the voucher program is unnecessary. It is interesting to note that the two largest PHAs report about 25% of new admissions in their voucher programs were experiencing homelessness at entry, regardless of not having an admission preference. 2. The CoC does invite all the PHAs in the state to attend the CoC quarterly meetings and the PHAs are on the CoC list serve so they do receive homeless information, webinars, conferences, etc. Sioux Falls PHA is the largest PHA and they administer three CoC funded projects providing permanent supportive housing and HUDVASH. Pennington County is the second largest PHA and they administer HUDVASH and are in current conversations regarding applying for and administering Foster Youth to Independence Initiative and Mainstream Vouchers. The third largest PHA is Aberdeen Housing and they are also interested in the Foster Youth to Independence.

FY2019 CoC Application	Page 11	09/27/2019
1 12010 000 Application	i ago i i	00/21/2010

#### 1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

No

#### 1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

The implementation of Coordinated Entry System (CES) was a very good time for SD CoC to address all forms of discrimination via policy (SD CES Policy and Procedures Manual, page 12). All CoC funded projects must include strategy to ensure CoC resources and coordinated entry options are eligible to all regardless of race, color, national origin, religion, sex, age familial status, actual or perceived sexual orientation, gender identity, or marital status. All SD CoC projects are required to follow the non-discrimination and equal opportunity provisions of Federal civil rights, law including the following; Fair Housing Act, Section 504 of the Rehabilitation Act, Title VI of the Civil Rights Act, Title II of the Americans with disabilities Act, Title III of the Americans with disabilities Act. All CES participating projects must ensure that all people in different populations and subpopulations have fair and equal access to the CES. Access to CES, housing, and services must be accessible to households with disabilities. There is a right to appeal decisions of CES via CES Grievance Process. Participants may request reasonable accommodations and these request must be duly addressed and considered. Annually, SDHDA provides Fair Housing Training free for the general public and partner agencies. Information regarding the training is provided to the agencies on the CoC list serve, posted on SDHDA and SDHHC website as well as press release for the general public. In addition, SDHDA has on contract a Fair Housing Ombudsman with a toll free number for anyone to call regarding any concern of discrimination. These opportunities allow for the general public to become educated on discrimination practices and provides a safe avenue for them to report any concerns at the state level as well as directly reporting to the HUD office.

#### \*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an antidiscrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	Yes

FY2019 CoC Application	Page 12	09/27/2019	
1 12019 COC Application	raye 12	03/21/2013	1

3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?

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#### \*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

1. Engaged/educated local policymakers:	Х
2. Engaged/educated law enforcement:	Х
3. Engaged/educated local business leaders:	Х
4. Implemented communitywide plans:	
5. No strategies have been implemented:	
6. Other:(limit 50 characters)	

## 1C-7. Centralized or Coordinated Assessment System. Attachment Required.

- 1. demonstrate the coordinated entry system covers the entire CoC geographic area;
- 2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)
- 1.) South Dakota Coordinated Entry System (SDCES) has statewide coverage via physical access points in the 4 regions and a toll free call in center staffed by Helpline Center. CES access is statewide which is the entire geographic region of SD-500 CoC. 2.) SD CES provides information and training on how to access CES for agencies who have street outreach workers for the VA, RHY and PATH programs and for folks and agencies providing other social services, and faith based groups across the state. Marketing material is located in areas of general public use such as libraries, churches, city offices, public housing authorities and service agencies. The CoC developed a Public service

FY2019 CoC Application Page 13 09/27/2019
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announcement with donation from television station and studio for production and air time. The PSA is broadcasted statewide. The CoC has partnered with Emergency shelters to ensure those seeking ES have access to CES. 3.) SD CES prioritizes people based upon their vulnerability and need determined from the VISPDAT assessment score and other factors including disability, time homeless, and chronic homeless designation assessment and other factors. The assessment scores individuals based on factors such as; disability, length of time homeless, chemical dependency, health issues, trauma experience, and daily functionality. The more barriers or issues faced by the individuals, the higher their score, thus the higher priority it becomes to find appropriate housing. Case conferencing occurs on the regional level and reviews barriers faced by the individuals. Case conferencing includes the people and agencies who are able to provide services, housing, problem solve, and have awareness of additional resources so they can quickly move individuals from the CES wait list to housing.

## 1D. Continuum of Care (CoC) Discharge Planning

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

#### 1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	Х
Health Care:	Х
Mental Health Care:	Х
Correctional Facilities:	Х
None:	

FY2019 CoC Application	Page 15	09/27/2019
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## 1E. Local CoC Competition

#### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

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\*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;		
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;		
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and		
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of esnaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes	

#### 1E-2. Project Review and Ranking-Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

### 1E-3. Project Review and Ranking-Severity of Needs and Vulnerabilities.

FY2019 CoC Application	Page 16	09/27/2019
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**Applicants must describe:** 

- 1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and
- 2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects. (limit 2,000 characters)
- SDHHC's ranking and selection process scores and ranks eligible CoC project applications using a system informed by HUD's priorities, mandates, and best practices. SDHHC's Priority # 1 (page 3) of 2019 Ranking and Rating Process tool states that "Permanent Supportive Housing for Chronic Homeless Individuals and families while including the prioritization of other projects serving persons experiencing chronic homelessness, and the most vulnerable such as low or no income, current or past substance abuse, history of victimization such as domestic violence and or sexual assault, criminal history, etc." are the first priority. The SDHHC assigned highest score for project program types serving the most vulnerable populations. 2. SDHHC seeks to consider important factors for projects serving the hardest to serve populations and these factors may lower project performance levels relative to others, but the projects are needed and serve the most vulnerable in the CoC so the rating and ranking tool also compared similar type of programs against each other to help address consistency. The rating and ranking tool provided highest point value for project types serving the most difficult to house populations with the highest severity of needs and vulnerabilities including chronic homeless individuals and families, youth, and programs for victims of domestic violence and/or sex trafficking.

## 1E-4. Public Postings—CoC Consolidated Application. Attachment Required.

- 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
- 2. check 6 if the CoC did not make public the review and ranking process; and
- 3. indicate how the CoC made public the CoC Consolidated Application-including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected-which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or
- 4. check 6 if the CoC did not make public the CoC Consolidated Application.

Public Posting of Objective Review and Ranking Process	Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
1. Email	1. Email	
2. Mail	2. Mail	

FY2019 CoC Application	Page 17	09/27/2019

3. Advertising in Local Newspaper(s)		3. Advertising in Local Newspaper(s)	
4. Advertising on Radio or Television		4. Advertising on Radio or Television	
5. Social Media (Twitter, Facebook, etc.)	x	5. Social Media (Twitter, Facebook, etc.)	X
6. Did Not Publicly Post Review and Ranking Process		6. Did Not Publicly Post CoC Consolidated Application	

#### 1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC's ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 46%

1E-5a. Reallocation—CoC Review of Performance of Existing Projects.

- 1. describe the CoC written process for reallocation;
- 2. indicate whether the CoC approved the reallocation process;
- 3. describe how the CoC communicated to all applicants the reallocation process;
- 4. describe how the CoC identified projects that were low performing or for which there is less need; and
- 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated. (limit 2,000 characters)
- 1.) Decisions for reallocating are made by the CoC governing board. Reallocation decisions are based upon assessing projects for their performance, project effectiveness, ability to serve targeted populations, meeting critical needs and consideration of HUD policies and mandates. CoC funding is directed towards projects that serve the highest need and most vulnerable, help participants obtain permanent housing as rapidly as possible, ensure long-term housing stability, and are cost-effective given the CoC's needs. Funding may be reallocated from any project eligible for renewal in a competition. Decisions about reallocation are based on analysis of needs and gaps in housing and services, on performance, agency's administrative capacity and other relevant measures such as compliance with HUD requirements. 2.) Yes. The reallocation policy is approved by the CoC governing board. 3.) Via email message to all applicants and by posting of reallocation policy to CoC web page. 4.) Reallocation may be identified via the CoC Competition Rating and Ranking Tool. The tool reviews project performance and management. Projects that struggle to meet management requirements such as submission of APR by the deadlines, addressing HUD questions and concerns, fully utilizing the CoC funds in appropriate timeline and have high data error rates are candidates for reallocation. 5.) There are a number of factors in reallocation decisions including performance, need, management, and the availability of a

FY2019 CoC Application	Page 18	09/27/2019
------------------------	---------	------------

suitable project application in which to reallocate the funds from poor performing project(s). 5.) Another important consideration is the impact the reallocation will have on individuals and the community. If agencies are not fully utilizing the CoC funds that is an important factor in whether the funds should be reallocated to better serve the homeless population. The governing board collaborates and takes into consideration many different factors when deciding to reallocate funds.

### **DV Bonus**

#### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is Yes requesting DV Bonus projects which are included on the CoC Priority Listing:

1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

1. PH-RRH	
2. Joint TH/RRH	X
3. SSO Coordinated Entry	

Applicants must click "Save" after checking SSO Coordinated Entry to view questions 1F-3 and 1F-3a.

\*1F-2. Number of Domestic Violence Survivors in CoC's Geographic Area.

Applicants must report the number of DV survivors in the CoC's geographic area that:

Need Housing or Services		210.00
FY2019 CoC Application	Page 20	09/27/2019

the CoC is Currently Serving	542.00
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#### 1F-2a. Local Need for DV Projects.

**Applicants must describe:** 

- 1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)
- 1. The number of DV survivors needing housing was a point in time calculation of total persons completed by using HMIS and the DV comparable database. The persons and families in emergency shelters (including DV ES), transitional Housing, and unsheltered with DV survivors were summed together for all CoC, ESG program and Coordinated Entry system programs. 2. The HMIS, South Dakota DV database (comparable database), and Coordinated Entry System wait list were the sources for data.

#### 1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.

Applicant Name	DUNS Number
Call to Freedom Inc.	080291351

FY2019 CoC Application	Page 21	09/27/2019	
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## 1F-4. PH-RRH and Joint TH and PH-RRH Project

#### **Applicant Capacity**

DUNS Number:	080291351
Applicant Name:	Call to Freedom Inc.
Rate of Housing Placement of DV Survivors-Percentage:	55.00%
Rate of Housing Retention of DV Survivors-Percentage:	45.00%

#### 1F-4a. Rate of Housing Placement and Housing Retention.

#### **Applicants must describe:**

- 1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)
- 1.) The rate of housing placement percentage was calculated by the total number of clients served By Call to freedom since January 1, 2019 by the total number of clients who received housing relocation services and then calculating the percentage of clients who received housing relocation services by the total number who retained that placement. 2.) The data was collected by an internal data tracking source and through the State Victims Services ADAP database.

#### 1F-4b. DV Survivor Housing.

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing. (limit 2,000 characters)

When a client enters services, Call to Freedom staff undertakes a detailed intake evaluation process. The first step for each client is to assess their immediate needs of food, clothing and shelter, along with assessing their safety. An immediate plan is developed to assure a safe environment for the client. Once safety is established then the client is assisted with a longer-term housing solution. Often times a client will enter a Domestic Violence shelter for a period of 30-45 days while a more permanent housing resource is located. Call to Freedom has established partnerships with area DV Shelters where Case Managers collaborate with one another to assure the clients long-term housing and safety needs are determined. A case plan is developed based on the needs assessment. Once stabilized and safe, the client will then choose either to pursue rapid permanent housing within the community of their choice or a transitional housing program. Trauma-informed approaches are used to assist clients in determining next steps which are within their emotional and physical abilities. Clients who participate in supportive services through Call to Freedom are taught skills such as budgeting, renter responsibility and activities of daily living including life skills, cleaning, cooking, and bill management.

FY2019 CoC Application	Page 22	09/27/2019
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#### 1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:

- 1. ensured the safety of DV survivors experiencing homelessness by:
- (a) training staff on safety planning;
- (b) adjusting intake space to better ensure a private conversation;
- (c) conducting separate interviews/intake with each member of a couple;
- (d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance:
- (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;
- (f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and
- 2. measured its ability to ensure the safety of DV survivors the project served.

(limit 2,000 characters)

1.a. Project provides training assessing safety needs for trafficking victims. Assessments include information on risk factors of trafficker/abuser. family/friend support systems, mental health support, and substance abuse support. 1.b. Project provide safe private area to receive new clients. Buildings where intakes occur are secure with locked entrances, video camera security monitoring. 1.c. Call to Freedom separately interviews clients. The abusers are not allowed into the building. Interviews may be conducted in a separate location, such as, law enforcement, advocacy center. 1.d. Clients review options for the best living situation by establishing priority list, which includes safety, accessibility to public transpiration, child-friendly, etc. Case manager helps with visiting the available units. 1.e. Housing/shelter units all have alarms on windows and security access. Outdoor lighting and security cameras are installed. 1.f. Call to Freedom's transitional living project location is kept confidential, only staff and approved volunteers know location. 2. In the four years Marissa's Housing Project has operated there have been no incidents of any abuser/trafficker discovering the location. Area DV shelter location are known to the community, therefore, extra measures for security to get into the building and to monitor the parking lot for suspicious activities are taken to assure clients can enter into the facility safety. When clients choose to leave the facility on their own accord, project partners inform client of the risks when they are not within the protected environment of the housing facilities. Assisting clients with transitioning back into the community to work and attend activities/groups/counseling are all part of the rehabilitation process. Case Managers help clients learn how to problem solve situations where they feel uncomfortable and have a safety plan in place on how to get help quickly should they feel unsafe.

#### 1F-4d. Trauma-Informed, Victim-Centered Approaches.

#### **Applicants must describe:**

- 1. project applicant's experience in utilizing trauma-informed, victimcentered approaches to meet needs of DV survivors; and
- 2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet needs of DV survivors by:
- (a) prioritizing participant choice and rapid placement and stabilization in permanent housing consistent with participants' preferences;

FY2019 CoC Application	Page 23	09/27/2019
1 12010 000 Application	1 490 20	00/21/2010

**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

- (b) establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
- (c) providing program participants access to information on trauma, e.g., training staff on providing program participant with information on trauma:
- (d) placing emphasis on the participant's strengths, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans include assessments of program participants strengths and works towards goals and aspirations;
- (e) centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination;
- (f) delivering opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
- (g) offering support for parenting, e.g., parenting classes, childcare. (limit 4,000 characters)
- 1. Call to Freedom utilizes a victim-centered, trauma-informed approach when working with all victims of violence. This is the core practice of all case management staff and the fundamental theoretical approach used by the organization. The services provided to victims of sexual exploitation and human trafficking through Call to Freedom are determined by evidence-based research through SAMHSA's Concept of Trauma and Guidance for a Trauma-Informed Approach, Six Key Principles of Trauma-Informed Care. In July, 2014 Call to Freedom adapted the Six Key Principles into the following programmatic steps when working with clients who are victims. These key principles include; safety, being trustworthy and transparent, provide peer support, collaboration and mutuality, empowerment, voice and choice, and cultural, historical, and gender Issues. Services provided include the following: Intensive long-term case management with victims/survivors of human trafficking is provided through the following steps:
- 1.Information and Referral from law enforcement entities, community partners, other organizations
- 2.Emergency Needs Assessment Crisis Care: Safety, Housing, Clothing, Food, Transportation
- Intake and Assessment Addiction, Trauma, Social History, Abuse assessments
- 4.Service Implementation Plan (0-3 mos) Case Planning of goals and objectives with client
- 5.Intensive Long-Term Case Management (3 mos to 3 years) ongoing direct client services, networking with other community service providers, trauma therapy, mental health, occupational therapy, employment, financial, education, transportation, medical/dental/vision.
- 6.Client Self-Sufficiency through Program Completion (ongoing services as needed)
- 2.a. Client autonomy and empowerment is a key principal in providing housing services. Often times choices have been removed by the victims' abuser/trafficker. Providing the ability for a client to make a choice regarding what type of housing to pursue is essential in providing trauma-informed care. b. Clients receiving services are always provided freedom to choose what level of service provision they would like to pursue. Every client moves through the above program steps at a different pace. Some clients are fully ready to commit,

FY2019 CoC Application	Page 24	09/27/2019
1 12010 000 Application	1 490 2 1	00/21/2010

**Applicant:** South Dakota Statewide CoC Project: SD-500 CoC Registration FY2019

> and some are not. There is no pressure regarding service compliance. Clients often times may come and go a few times until they are fully ready to reach selfsufficiency. Services are always accessible.

- c. Clients are provided information on trauma and are linked to trauma-informed practitioners in the community who can provide mental health, substance abuse, and other services as needed. Call to Freedom works diligently to train all collaborative partners in trauma-informed approaches.
- d. Several tools are utilized while working with clients. The case plan sets forth their own individual goals and objectives. Eco maps help clients discover all of their support networks and also identifies their stressful relationships. Timelines help a client track their triggers and emotional trauma points throughout their program. Occupational Performance Measures help track their occupational therapy successes and gains in self-confidence and satisfaction.
- e. Call to Freedom staff is continually receiving training on diversity, cultures, LGBTQ, Native American and Immigrant community awareness. Culturally sensitive case manager assignments are considered with each client. For examples, bilingual case managers are assigned to Spanish speaking clients to eliminate a barrier in communication.
- f. Clients are offered several opportunities to participate in one-to-one mentoring, occupational therapy groups, spirituality connections, etc. g. Parenting clients are offered various supportive services centered on parenting classes, budgeting, parent mentors, and advocates.

#### 1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- Child Custody
- Legal Services
- Criminal History
- Bad Credit History
- Education
- Job Training
- Employment
- Physical/Mental Healthcare
- Drug and Alcohol Treatment
- Childcare

#### (limit 2,000 characters)

Call to Freedom works to meet needs. Safety and Housing are the first needs pursued. Services provided with housing: Advocacy for regaining or maintaining custody of children. Pro-bono legal resources to pursue legal actions. -Legal services for temporary visa's for immigrants, civil actions regarding debt resolution, etc. -Criminal histories create barriers to access housing. Trafficking victims have been forced into criminal activity by their abuser/trafficker. When a client applies for housing this can prevent them from being approved. Call to Freedom is establishing relationships with housing resource providers to assist clients in accessing crime-free housing units, by providing additional supporting documentation to the landlord. Call to Freedom, also works with clients to get

FY2019 CoC Application	Page 25

their records expunged per South Dakota laws. -Credit history information along with tools to reestablish credit are provided. -Educational opportunities, financial planning, budgeting services are provided.-Job training is provided through vocational rehabilitation services who also provides on the job training. employment resources and retention services to clients needed to find long term employment. Employment networks in the community work with Call to Freedom to hire clients. Employers are trauma-informed and understand emotional needs of victims. - Medical needs and mental health assessments and therapy are provided. Call to Freedom has partnership with medical and mental health providers who provide trauma-informed care. -Substance abuse treatment assessments are also among the first services. The majority of clients have a history of substance use and abuse due to their trafficking situation. This is often the first step prior to permanent housing, to stabilize a client in order for them to make good decisions and choices in their lives. -Connected with childcare providers who offer services which are income-based, safe and have education for children.

# 2A. Homeless Management Information System (HMIS) Implementation

#### Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2A-1. HMIS Vendor Identification. Eccovia Solutons-ClientTrack

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

#### 2A-2. Bed Coverage Rate Using HIC and HMIS Data.

#### Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	939	418	135	25.91%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	135	29	7	6.60%
Rapid Re-Housing (RRH) beds	323	50	273	100.00%
Permanent Supportive Housing (PSH) beds	602	0	185	30.73%
Other Permanent Housing (OPH) beds	25	0	25	100.00%

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

FY2019 CoC Application Page 27 09/2	/27/2019
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1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and 2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent. (limit 2,000 characters)

1.) The CoC's HMIS lead agency and collaborative applicant is SD Housing Development Authority and this agency was recently notified that it would be receiving funding via the HMIS NOFA impart to address this very issue. The plan for the HMIS NOFA funding included raising HMIS bed coverage by use of a data integration plan. The CoC is implementing a strategy to create a platform that will allow Veteran Administration PSH and TH beds data in the VA HOMES system to be uploaded into the CoC's HMIS system. This will result in a nearly 100% of PSH beds in HMIS. This will also result in significant increases for TH beds. It is anticipated that the ES beds will also be significantly raised in HMIS. as the platform will be used to facilitate the upload of data from other systems as well. Currently the agencies providing ES beds in the largest city of Sioux Falls utilizes a different HMIS vendor. If the data integration can be used to integrate their data as well, this would have a significant impact on reporting ES beds in HMIS. With data integration, the CoC plans to significantly raise the HMIS beds for PSH, TH, and ES in the coming year. 2.) The integration project initiation via the HMIS NOFA should begin in October 2019. This formal plan has several parts: file analysis, classification and mapping. Then the CSV Import will be created and this is followed by Import User Acceptance Training. Following these activities, the CoC will begin uploading VA HOMES PSH and TH data into HMIS on a regular schedule. Throughout this project the CoC will work to recruit ES within CoC (beginning with Sioux Falls) to allow upload of their data into the data integration system.

#### \*2A-3. Longitudinal System Analysis (LSA) Submission.

Applicants must indicate whether the CoC Yes submitted its LSA data to HUD in HDX 2.0.

\*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).

(mm/dd/yyyy)

04/15/2019

## 2B. Continuum of Care (CoC) Point-in-Time Count

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2B-1. PIT Count Date. 01/22/2019 Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data-HDX Submission Date. 04/15/2019
Applicants must enter the date the CoC
submitted its PIT count data in HDX
(mm/dd/yyyy).

#### 2B-3. Sheltered PIT Count-Change in Implementation.

#### **Applicants must describe:**

- 1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's sheltered PIT count results; or 3. state "Not Applicable" if there were no changes.

(limit 2,000 characters)

- 1. Not applicable. There were no changes to report or describe.
- 2. Not applicable. There were no changes to report or describe.
- 3. Not applicable.

## \*2B-4. Sheltered PIT Count-Changes Due to Presidentially-declared Disaster.

FY2019 CoC Application	Page 29	09/27/2019
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**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

Applicants must select whether the CoC No added or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count.

#### 2B-5. Unsheltered PIT Count-Changes in Implementation.

#### **Applicants must describe:**

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's unsheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2.000 characters)
- 1. Not applicable. There were no changes to report or describe.
- 2. Not applicable.
- 3. Not applicable

#### \*2B-6. PIT Count-Identifying Youth Experiencing Homelessness.

#### **Applicants must:**

Indicate whether the CoC implemented Yes specific measures to identify youth experiencing homelessness in their 2019 PIT count.

#### 2B-6a. PIT Count-Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;
- 2. select locations where youth experiencing homelessness are most likely to be identified; and
- 3. involve youth in counting during the 2019 PIT count. (limit 2,000 characters)
- 1.) Youth service providers serving homeless youth are active members of PIT committee and training activities and attended committee meetings and participated in PIT planning activities throughout the year. 2.) Youth outreach workers targeted places and locations that youth experiencing homelessness are known to frequent and projects serving homeless youth. The Youth experiencing homelessness and receiving services were asked to assist outreach workers in the PIT Count. 3.) There were organized PIT count youth events in Rapid City and Sioux Falls, the two largest urban areas in the statewide CoC. Partners providing services to homeless youth consulted with youth experiencing homelessness in order to determine strategies for engaging youth and identifying locales where youth experiencing homelessness may

FY2019 CoC Application	Page 30	09/27/2019
1 12013 COO Application	i age so	03/21/2013

congregate. Utilizing the suggestions from the youth, organizers provided food and a limited amount of gift cards at youth specific PIT count events. Social media was utilized to advertise the events. Augustana college youth volunteers assisted in PIT count activities in Sioux Falls.

#### 2B-7. PIT Count-Improvements to Implementation.

Applicants must describe the CoC's actions implemented in its 2019 PIT count to better count:

- 1. individuals and families experiencing chronic homelessness;
- 2. families with children experiencing homelessness; and
- 3. Veterans experiencing homelessness. (limit 2,000 characters)
- 1.) The CoC conducted statewide training activities for the PIT Count including the importance of determining disability and length of time homeless factors of chronic homeless determination. HMIS and Veteran By-name list data was used to check the chronic status of individuals and families. 2.) PIT count volunteers and in some cases emergency shelter staff canvassed homeless shelters and community food programs where families and children often seek assistance. Street outreach staff, veteran services providers, and volunteers canvassed places and areas that children and families experiencing homelessness are known to be. Street outreach workers also canvassed vacant buildings and areas where people experiencing homeless may be located. When possible, shelter staff were able to cross reference HMIS to help make sure homeless families were properly counted. 3.) South Dakota Housing for the Homeless Consortium worked very closely with all veteran's services agencies in PIT Count Committee meetings spanning several months prior to 2019 PIT Count. VA, SSVF, veteran GPD agencies, veteran street outreach, veteran TH programs, and state and tribal veteran officers were all organized to cover the entire statewide CoC for PIT Count and to complete coordinated training activities. The VA followed up on all folks that reported that they were homeless veterans to ensure the veterans were receiving all available homelessness assistance and for determining veteran program eligibility for referral to appropriate services to end their experience with homelessness. The day of the PIT count VA workers traveled to multiple locations throughout the state to ensure accurate counts were being conducted.

# 3A. Continuum of Care (CoC) System Performance

#### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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## Warning! The CoC Application score could be affected if information is incomplete on this formlet.

\*3A-1. First Time Homeless as Reported in HDX.

#### **Applicants must:**

Report the Number of First Time Homeless as Reported in HDX.

2,008

#### 3A-1a. First Time Homeless Risk Factors.

- describe the process the CoC developed to identify risk factors the
   uses to identify persons becoming homeless for the first time;
   describe the CoC's strategy to address individuals and families at risk
- describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)
- 1.) Information from a variety of sources including HUD Exchange, webinars, and USICH is utilized for identifying risk factors. In addition, CoC staff and PAC review characteristics of those identified as first time homeless in SD to find commonalities of age, geographical location, disability, etc. to help identify where the service gaps may exist. CoC Committees discuss risk factors of various subgroups specifically domestic violence, extreme poverty, active addictions, mental and physical disabilities, racial minorities including Native Americans, LGBTQ youth, and previously incarcerated. 2.) CES is assisting in referring persons at risk of homelessness to programs and agencies for prevention services. The goal is to efficiently refer them to resolve or mitigate

FY2019 CoC Application	Page 32	09/27/2019
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the risks before homelessness occurs. Through CES marketing (posters, TV public service announcement, etc.) the general public is becoming more aware of services are available and how to access them. In 2019, the CoC also provided Rapid Resolution Techniques training. SDHDA, as the CoC lead and state housing financing agency, is working with housing developers and service providers to provide additional transitional and permanent housing units with current efforts for youth transitioning out of foster care and those previously incarcerated. By providing appropriate housing and services the goal is to reduce the chance of homeless for this "at risk" population. SDHDA has implemented a financial assistance program for those identified as "hard to house" and is partnering for implementation of Fostering Youth to Independence and Mainstream vouchers. 3.) The PAC makes decisions on policy and procedure. The CoC Administrator researches and provides information and statistical data to the PAC to assist their decision making. The CoC Administrator and Director of Rental Housing Development are responsible for finding opportunities for housing units and services.

#### \*3A-2. Length of Time Homeless as Reported in HDX.

#### **Applicants must:**

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.

125

#### 3A-2a. Strategy to Reduce Length of Time Homeless.

- 1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
- 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless. (limit 2,000 characters)
- 1.) The CoC has greatly reduced the average time homeless from 199 days average in 2017 to 125 days average in 2018, but much remains to improve. Coordinated Entry System (CES) has been effective in reducing the time homeless by quickly matching participants with the best option to end their homeless experience. What CES has demonstrated is the growing need for more housing options and services to better serve the homeless with the lower assessment scores along with a continued demand of more RRH options. 2.) The CoC utilized the CES to identify and house the individuals and persons in families with the longest time homeless. The CoC has also completed reports in HMIS to search for persons that have reportedly remained homeless for periods of time beyond 30 days and contacted ES directly to inquire on status of individuals and plans for permanent housing options and CES access. The CoC has worked with ES to develop strategies to motivate long-term participants to move on from ES to permanent housing. 3.) The CoC governing board makes decisions on policy and procedure based on research, information, best practices, and statistical data provided by the CoC Administrator. SDHDA as

FY2019 CoC Application
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**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

lead agency for the CoC is also working with developers and management companies to access more permanent housing options and access to funding and services for RRH. The CoC Administrator and Director of Rental Housing Development continue to identify barriers and work with management companies, owners and services providers to remove the barriers and quickly provide housing opportunities.

## \*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

#### **Applicants must:**

	Percentage
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	29%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	89%

## 3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

#### **Applicants must:**

- 1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
- 4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

#### (limit 2,000 characters)

1.) The CoC seeks to assist participants in increasing their earned and unearned income during their time in ES, TH, and RRH and tracks this information for projects via APR data. The CoC has recently signed a MOU with SD Department of Labor to solidify the partnership and work towards employment opportunities for participants. CoC partnering service agencies work to identify the service needs of participants and to assist in the continuation and transition of services including budgeting, housekeeping, job training, community mental health, substances abuse treatment, etc. to help ensure stability once participants have moved on to permanent housing. 2.) The CoC governing board makes decisions on policy and procedure based on research, information, best practices, and statistical data available. 3.) The

**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

CoC seeks to match service needs with participants in permanent housing projects. By working to ensure participants receive the services needed such as mental health or substances abuse treatment, the CoC can assist in increasing the rates at which individuals remain housed. The CoC continues to work with public housing authorities for availability of Section 8 vouchers as needed and monitors service agencies to ensure they are partnering with programs such as job training or have a SOAR provider to help provide long-term financial stability for participants. 4.) The CoC governing board and CoC Administrator monitor program performance for retention of permanent housing.

#### \*3A-4. Returns to Homelessness as Reported in HDX.

#### **Applicants must:**

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	11%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	15%

#### 3A-4a. Returns to Homelessness-CoC Strategy to Reduce Rate.

- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
- 2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)
- 1.) The CoC has been working to identify characteristics of individuals and families who return to homelessness. The Coordinated Entry System (CES) has provided data to assist these efforts with more thorough assessments then previously provided. The HMIS system provides the reports indicating participants who return to homelessness. The CoC can then compare the returns to homelessness to CES for additional information regarding the participants. Maybe the return to homelessness is due to not receiving the appropriate housing and/or services initially. By using these two data sources, the CoC can learn more about the partnering agencies, their success and evaluate the statewide CoC for continued improvement. The CoC will be reviewing reports on a quarterly basis, creating a database and using the information as a framework for improvement. 2.) CES is the strategy to reduce the rate of additional returns by assessing their needs and characteristics and referring the participants to appropriate housing and resources that meet the needs identified in CES assessment. CES seeks to focus on the most vulnerable and many time most difficult to house persons. The CoC is also seeking to expand service options in prevention including Rapid Resolution in order to prevent some homelessness experiences from occurring. 3.) The CoC governing board makes decisions on policy and procedure based on research,

FY2019 CoC Application	Page 35	09/27/2019
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information and statistical data provided by the CoC Administrator.

#### \*3A-5. Cash Income Changes as Reported in HDX.

#### **Applicants must:**

	Percentage	
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	17%	
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	8%	

#### 3A-5a. Increasing Employment Income.

- 1. describe the CoC's strategy to increase employment income;
- 2. describe the CoC's strategy to increase access to employment;
- 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
- 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment. (limit 2,000 characters)
- 1.) The CoC has an MOU with SD Department of Labor & Regulation (DLR). The purpose is to increase employment opportunities and income for homeless participants. The CoC collaborates with emergency shelters, DV agencies, housing providers, veteran services, and other providers to promote access and education about available workforce training, education, and services via DLR. The CoC assists DLR with distributing information. The CoC reviews policies and outcomes of CoC and ESG recipients to determine how agencies are helping participants increase employment income and whether they are accessing programs such as DLR for successful outcomes. The CoC actively communicates with DLR for best practices and program evaluation as it relates to the target population. South Dakota has a low unemployment rate and there are many opportunities for participants to find employment. The purpose of the MOU is to work towards meeting the needs of both programs and helping participants gain the skills and opportunities for employment. 2.) DLR staff will have local, regional, and state meetings with CoC affiliated agencies and community groups designed to further the development of South Dakota's workforce. Specific information that pertains to services available for people experiencing homelessness, formerly homeless, and those at risk of becoming homeless including youth transitioning out of foster care will be discussed. DLR will prioritize access to employment opportunities for people who are homelessness, formerly homeless, and at risk of becoming homeless by completing the responsibilities described and by maintaining open communication with CoC. 3.) The CoC provides venues such as Project Connect and regional meetings to bring together mainstream employment

FY2019 CoC Application	Page 36	09/27/2019
------------------------	---------	------------

organizations and participants seeking employment. 4.) The CoC governing board makes decisions on policy and procedure based on research, information and data provided by the CoC Administrator.

### 3A-5b. Increasing Non-employment Cash Income.

#### **Applicants must:**

- 1. describe the CoC's strategy to increase non-employment cash income;
- 2. describe the CoC's strategy to increase access to non-employment cash sources;
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.
- 1.) The CoC promotes SOAR and access to Social Security disability benefits for eligible individuals experiencing or at risk of homelessness. The CoC promotes the SOAR online courses and expects CoC funded projects to provide access to SOAR trained staff for its participants. The CoC reviews SOAR availability at CoC funded projects during the CoC funding application process. 2.) The CoC has been working to market SOAR provider opportunities to members. The CoC has been providing information and communicating with partners in order to add additional SOAR trained personnel and working to have CoC representation at SOAR Leadership Academy. 3.) The CoC governing board makes decisions on policy and procedure based on research, information and data provided by the CoC Administrator. The CoC administrator has been communicating directly with SOAR SAMSA TA Center to obtain materials, information, and opportunities for expanding SOAR across statewide CoC.

### 3A-5c. Increasing Employment. Attachment Required.

#### Applicants must describe how the CoC:

- 1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
- 2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being. (limit 2,000 characters)
- 1.) 1.)CoC partner agencies work to promote partnerships and access to employment with private employers and organizations across the state. CoC partner agencies hold local Project Connect and other local events in their communities to bring service providers and employers together for an opportunity of participants to meet employers and learn of opportunities. When local job fairs are occurring, CoC partner agencies work with their participants to attend and interact with potential employers. 2.) The CoC is working closely with the South Dakota Dept. Labor and Regulation (DLR) to promote meaningful education and training including on the job training and internships with public and private organizations. A formal agreement between CoC and DLR includes assisting residents in Permanent Supportive Housing in accessing these opportunities. DLR has been hosting a Soft Skills Training

1 12019 COC Application   1 age 31   09/21/2019	FY2019 CoC Application	Page 37	
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> Opportunity called "Bring Your "A" Game to Work". This course can be offered at no cost to businesses and individuals and provides training on attendance, appearance, attitude, ambition, accountability, acceptance and appreciation and provides a great opportunity for individuals to begin enhancing their employment skills. There are six partners across South Dakota setting up the soft skills workshop and one of them is Black Hills Special Services, who also provides permanent supportive housing. The CoC will continue to reach out to other permanent supportive housing providers and CoC partner agencies to ensure they are fully aware of the employment and training opportunities that exist for their participants.

### 3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	
5. The CoC works with organizations to create volunteer opportunities for program participants.	
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	
7. Provider organizations within the CoC have incentives for employment.	
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	

3A-6. System Performance Measures 05/29/2019 **Data-HDX Submission Date** 

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

FY2019 CoC Application	Page 38	09/27/2019
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# 3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

#### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

### 3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	X
2. Number of previous homeless episodes	X
3. Unsheltered homelessness	X
4. Criminal History	X
5. Bad credit or rental history	X
6. Head of Household with Mental/Physical Disability	X

### 3B-1a. Rapid Rehousing of Families with Children.

#### **Applicants must:**

- 1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
- 2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

FY2019 CoC Application	Page 39	09/27/2019
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#### assistance ends; and

3. provide the organization name or position title responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)

1. While the CoC has greatly reduced the average time homeless from 199 days average in 2017 to 125 days average in 2018, much remains to improve. For households of families with children per CES, the average from CES access to placement in RRH is 29 days. CES has improved the process of moving families with children into housing and there have been available units for RRH. However, we anticipate this average time may begin to extend longer as additional RRH units need to be identified. The CES process has improved COC outcomes by ensuring participants have access to CES and that information in CES is accurate, timely, and represents the needs and vulnerabilities of participants. The CES system has targeted the most vulnerable and generally most difficult to house which has reduced the number of long-term and chronically homeless dramatically serving to reduce the average length homeless over-all. 2. The CoC utilizes case conferencing processes in CES to identify housing and services to best and most quickly address homelessness experiences. As part of case conferencing the family is participating in programs such as budgeting, rental education, life skills, labor programs and connected to mainstream resources such as Section 8 or applying for disability benefits, all assisting the participants in gaining skills and resources for financial stability going forward. 3. The responsibility of housing families with children within 30 days lies with the service providers. The CoC governing board creates and adopts the policies and procedures of the CoC. The CoC governing board, the CoC HMIS Committee, CoC Administrator along with the ESG Program Coordinator (also the HMIS Administrator) review outcomes of the service providers and work with agencies to address barriers to meeting the 30 day goal.

#### 3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or - Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	X
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	X
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	X
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	X

FY2019 CoC Application	Page 40	09/27/2019
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**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

## 3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC's strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

## 3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC's current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	Х
2. Number of Previous Homeless Episodes	X
3. Unsheltered Homelessness	Х
4. Criminal History	Х
5. Bad Credit or Rental History	Х

## **3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.**

Applicants must describe how the CoC increased availability of housing and services for:

- 1. all youth experiencing homelessness, including creating new youthfocused projects or modifying current projects to be more youth-specific or youth-inclusive; and
- 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive. (limit 3,000 characters)
- 1. The CoC has assisted youth experiencing homelessness by soliciting new

FY2019 CoC Application	Page 41	09/27/2019
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youth projects and providing technical information and assistance where possible. In 2019, a new project application for TH-RRH targeting youth experiencing homelessness is included in the 2019 CoC funding application. The CoC youth committee has been creating new partnerships and collaboration with agencies and individuals working with youth. The service agencies have been surveying youth to engage them in the processes of the CoC and attempt to learn from the youth and eventually form a Youth Advisory Board. The initial meeting for YAB is occurring September 30, 2019. The CoC has worked to target marketing to youth experiencing homelessness and has seen an increase of youth accessing Coordinated Entry. The CoC is also working with two PHAs in the state and the PCWA to apply for Foster Youth to Independence Initiative vouchers. SDHDA, the lead agency for the CoC is funding the development of 18 units for youth in foster care and for youth transitioning out of foster care. Construction of the housing will begin October 2019. 2. The new 2019 project application for TH-RRH is targeting unsheltered youth experiencing homelessness. The CoC youth committee continues to build partnerships and collaboration with agencies and individuals working with unsheltered youth. During the development of the YAB service providers sought out youth experiencing unsheltered homelessness for their ideas and input. The CoC has added numerous new members to CoC from the youth services sector is the past year. Agencies interested in developing new and innovative your housing projects for including agencies serving unsheltered homeless youth are helping the CoC with engaging and surveying youth to engage youth more in the processes of the CoC and obtain valuable information on the needs of youth.

## 3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

#### **Applicants must:**

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)
- 1. The CoC has documented an increase in the number of youth that have accessed CES in the past year. The CoC received a new youth population targeted application requesting 2019 CoC funding and the application has been accepted in the CoC bonus category. The CoC is also working with two PHAs in the state and the PCWA to apply for Foster Youth to Independence Initiative vouchers. SDHDA, the lead agency for the CoC is funding the development of 18 units for youth in foster care and for youth transitioning out of foster care. SDHHC is relatively new in documenting services for the youth so at this time it is difficult to measure the effectiveness of the above strategies and services but with the increase in activity, SDHHC is heading in the right direction and should see positive results. 2. Receipt of the new application targeted for youth evidences the improvement in understanding, partnerships and collaboration to address youth homelessness. The fact that more youth are accessing CES is evidence that marketing efforts are reaching the youth. CES tracking will also

FY2019 CoC Application	Page 42	09/27/2019
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help document the need for continued efforts in housing and services for the youth. 3. The implementation of a statewide YAB has been challenging and has led to new partnerships and collaborations among youth and youth services providers. The CoC has now completed three different surveys with youth and scheduled the first statewide YAB meeting for September 30th. The fact that the CoC has engaged youth and solicited their opinions over several months is a positive development. The most recent youth survey was conducted on a college campus which identified two college students who were formerly homeless. The college students are excited and motivated to participate on YAB and SDHHC anticipates they will be good mentors for others experiencing homelessness. SDHHC feels confident that we are moving in the right direction based on the items noted above but also realize more work must be completed to address youth homelessness in rural areas and on Indian Reservations. Two new members of the CoC governing board (joined June 2019) are going to be valuable additions for addressing youth homelessness. One is Native American and works at the housing authority in Pine Ridge as a Community Development Specialist. The second member has been working with youth for 16 years and has extensive experience and knowledge working with children of all ages including run away and homeless youth. SDHHC is excited to have the new members and are hopeful that SDHHC will be able to better serve the Native American and youth populations based on these relationships.

#### 3B-1e. Collaboration-Education Services.

### Applicants must describe:

- 1. the formal partnerships with:
  - a. youth education providers:
  - b. McKinney-Vento LEA or SEA; and
  - c. school districts: and
- 2. how the CoC collaborates with:
  - a. youth education providers;
  - b. McKinney-Vento Local LEA or SEA; and
  - c. school districts.

#### (limit 2,000 characters)

- 1. a. The CoC has been developing a formal agreement with the South Dakota Head Start Association (SDHSA). The MOU describes how the CoC and SDHSA will cooperate to promote and increase early childhood education, advocacy, children's health, and family well-being for people experiencing homelessness, formerly homeless, and those at risk of becoming homeless in South Dakota that meet the Head Start eligibility criteria. The MOU has not been adopted but is on the agenda for approval at their October 2019 board meeting.
- 1. b. McKinney-Vento LEA or SEA are involved in the CoC and active members but there are no formal agreements.
- 1. c. Several school districts attend CoC meeting regularly and a CoC governing board member is a McKinney Vento school worker but there are no formal CoC agreements with the school districts.
- 2. a. SDHSA provides knowledge about early childhood education and services, access to services information, and eligibility criteria training for distribution to the statewide CoC partner agencies that in turn distribute to in the field. The

FY2019 CoC Application	Page 43	09/27/2019

CoC assists South Dakota Head Start Association partner agency staff in providing information to local, regional, and state meetings of SD CoC.

2. b. McKinney-Vento Local LEA for Rapid City School District is a CoC governing Board member. The State SEA has attended quarterly meetings of the CoC, SD Homeless Summit, and SD Youth Committee member. The local and state McKinney-Vento workers provide help with obtaining statistical information on homelessness.

2. c. The CoC invites school districts personnel to local and state CoC meetings.

## 3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

The CoC policy in regards to educational eligibility for individuals and families that become homeless is to work to educate service providers of the rights students and families have to an education. The CoC invites the participation of educators to local and state meetings of the CoC. The CoC incudes educators on the CoC email list serve. The CoC partners working directly with persons experiencing homelessness are then able to provide accurate information and advocacy for families and individuals experiencing homelessness. The CoC has sponsored McKinney-Vento educational speakers to address the membership of the CoC and annually the last two years, the speakers have presented to CoC membership and provided education related information including eligibility criteria. The CoC engages with the state McKinney-Vento personnel from the SD Dept. of Education who also attends the CoC quarterly meetings and CoC Youth Committee meetings.

## 3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	No
Head Start	No	No
Early Head Start	No	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3 years	No	No
Tribal Home Visting Program	No	No

FY2019 CoC Application	Page 44	09/27/2019
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**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

Other: (limit 50 characters)	

### 3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC Yes uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

### 3B-2a. VA Coordination-Ending Veterans Homelessness.

Applicants must indicate whether the CoC is Yes actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

### 3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC Yes has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.

### 3B-3. Racial Disparity Assessment. Attachment Required.

### **Applicants must:**

- 1. select all that apply to indicate the findings from the CoC's Racial Disparity Assessment; or
- 2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

People of different races or ethnicities are more likely to receive homeless assistance.	X
2. People of different races or ethnicities are less likely to receive homeless assistance.	X
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	X
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	X
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	x
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	х
7. The CoC did not conduct a racial disparity assessment.	

FY2019 CoC Application	Page 45	09/27/2019

### 3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC's strategy to address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	X
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	X
3. The CoC has identified strategies to reduce disparities in their homeless system.	X
4. The CoC has implemented strategies to reduce disparities in their homeless system.	X
5. The CoC has identified resources available to reduce disparities in their homeless system.	X
6: The CoC did not conduct a racial disparity assessment.	

# 4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

#### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

#### Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

#### 4A-1. Healthcare-Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:		
Non-Profit, Philanthropic:		
Other: (limit 50 characters)		

#### 4A-1a. Mainstream Benefits.

#### **Applicants must:**

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in

FY2019 CoC Application	Page 47	09/27/2019
------------------------	---------	------------

#### health insurance;

- 4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
- 5. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy for mainstream benefits. (limit 2,000 characters)
- 1. The CoC actively supports SOAR SSI/SSDI Outreach, Access, and Recovery and has been involved with the SOAR Works initiative. All CoC funded projects are expected to provide participant access to SOAR workers. The CoC sponsored SOAR training at June 2019 Homeless Summit which was attended by CoC members, ESG recipients, CES providers and all CoC funded projects. The CoC also sponsored substance program presented at 2019 Homeless Summit with a special focus on the opioid epidemic and response in South Dakota. SD Department of social services administers food stamps, and TANF and presented at the homeless summit in 2018. 2.) The CoC regularly disseminates information about mainstream programs via our member list serve. The CoC communicated with SAMSA SOAR TA Center May 2019 and then obtained and distributed materials to CoC membership. The CoC plans to continue to promote the use and access of mainstream benefits regularly and provide program information as it becomes available. 3.) Several CoC partner agencies are Affordable Care Act Navigators for statewide outreach and enrollment assistance to educate and assist South Dakota residents with signing up for health insurance through Healthcare.gov. These agencies share their contact information and program information at the CoC meetings and via the email list serve to market the program and services statewide. Healthcare organizations have also participated in CoC meetings. 4.) In South Dakota, the Department of Social Services (DSS) is responsible for administering Medicaid. DSS staff attend CoC meetings and provide program information and updates. The PAC is the CoC governing board and responsible for overseeing the CoC's strategy and adopting policies and procedures. The CoC Administrator along with CoC members provide information and research to assist the PAC in making decisions and formulating strategies to meet goals.

### 4A-2. Lowering Barriers to Entry Data:

#### **Applicants must report:**

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	9
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	9
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	

#### 4A-3. Street Outreach.

#### **Applicants must:**

1. describe the CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are

FY2019 CoC Application   Page 48   09/27/2019		FY2019 CoC Application	Page 48	09/27/2019
---	--	------------------------	---------	------------

identified and engaged;

- 2. state whether the CoC's Street Outreach covers 100 percent of the CoC's geographic area;
- 3. describe how often the CoC conducts street outreach; and
- 4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)
- SDHHC is a statewide CoC covering 77,184 square miles. The population of South Dakota is 869,666, in 66 counties and nine Indian Reservations. Street outreach in rural areas and states like South Dakota occurs differently than in metropolitan areas. The urban communities of Sioux Falls and Rapid City have organizations that provide street outreach, canvass the community and engage with people experiencing homelessness. However, for majority of the state, outreach is conducted via Coordinated Entry System, churches, and local service providers. CES has four physical locations geographically disbursed across the state and a toll free call in center providing statewide access to services. CES is marketed and advertised in a number of ways such as public service announcements, social media and posters in public areas, 2. Street outreach is available 100% of the CoC geographic area with CES and partnering with federal, state, tribal, local government, service agencies and faith based organizations. The CoC partners (via partnership agreement) with community action programs that have a presence in every county. 3. Street outreach is conducted on a near daily basis in the urban areas and less often in areas with very low population and remote areas where very few if any government agency or social services are present. 4.) The CoC partners with agencies providing services to those least likely to access services and request assistance and has worked to identify and put into place strategies to reach populations that have not been accessing Coordinated Entry in proportion to their population. The CoC continues to work to strengthen relationships, collaboration, and partnerships with tribal groups and individuals of the Native American community. The CoC has also strengthened collaboration with HOPWA workers.

### 4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	373	323	-50

## 4A-5. Rehabilitation/Construction Costs-New No Projects.

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing

FY2019 CoC Application	Page 49	09/27/2019
------------------------	---------	------------

### rehabilitation or new construction.

**4A-6. Projects Serving Homeless under Other** No Federal Statutes.

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.

## 4B. Attachments

### **Instructions:**

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site: https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource

Document Type	Required?	Document Description	Date Attached
_FY 2019 CoC Competition Report (HDX Report)	Yes	FY 2019 CoC Compe	09/22/2019
1C-4.PHA Administration Plan–Moving On Multifamily Assisted Housing Owners' Preference.	No		
1C-4. PHA Administrative Plan Homeless Preference.	No		
1C-7. Centralized or Coordinated Assessment System.	Yes	2019 SD-500 Coord	09/27/2019
1E-1.Public Posting–15-Day Notification Outside e- snaps–Projects Accepted.	Yes	2019 SD-500 Publi	09/27/2019
1E-1. Public Posting–15-Day Notification Outside e- snaps–Projects Rejected or Reduced.	Yes	2019 SD-500 Publi	09/27/2019
1E-1.Public Posting–30-Day Local Competition Deadline.	Yes	2019 SD-500 publi	09/27/2019
1E-1. Public Posting–Local Competition Announcement.	Yes	2019 SD-500 Local	09/27/2019
1E-4.Public Posting–CoC- Approved Consolidated Application	Yes		
3A. Written Agreement with Local Education or Training Organization.	No		
3A. Written Agreement with State or Local Workforce Development Board.	No	Written Agreement	09/22/2019
3B-3. Summary of Racial Disparity Assessment.	Yes	2019 SD-500 Racia	09/27/2019
4A-7a. Project List-Homeless under Other Federal Statutes.	No		
Other	No		
Other	No		

FY2019 CoC Application	Page 51	09/27/2019
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Other	No	

**Applicant:** South Dakota Statewide CoC **Project:** SD-500 CoC Registration FY2019

### **Attachment Details**

**Document Description:** FY 2019 CoC Competition Report (HDX report)

### **Attachment Details**

**Document Description:** 

### **Attachment Details**

**Document Description:** 

## **Attachment Details**

**Document Description:** 2019 SD-500 Coordinated Entry System

Evidence 1C-7

## **Attachment Details**

**Document Description:** 2019 SD-500 Public posting-15-Day Notification

**Projects Accepted** 

### **Attachment Details**

FY2019 CoC Application Page 53 09/27/2019	FY2019 CoC Application	Page 53	
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**Document Description:** 2019 SD-500 Public Posting-15-Day Notice

projects rejected or reduced

### **Attachment Details**

**Document Description:** 2019 SD-500 public Posting 30 Local

Competition Deadline

### **Attachment Details**

**Document Description:** 2019 SD-500 Local Competition Announcement

### **Attachment Details**

**Document Description:** 

## **Attachment Details**

**Document Description:** 

### **Attachment Details**

**Document Description:** Written Agreement State Workforce

Development

FY2019 CoC Application	Page 54	09/27/2019	

## **Attachment Details**

**Document Description:** 2019 SD-500 Racial Disparity Summary

### **Attachment Details**

**Document Description:** 

## **Attachment Details**

**Document Description:** 

## **Attachment Details**

**Document Description:** 

### **Attachment Details**

**Document Description:** 

FY2019 CoC Application	Page 55	09/27/2019	
------------------------	---------	------------	--

## **Submission Summary**

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. Identification	09/18/2019
1B. Engagement	09/26/2019
1C. Coordination	09/26/2019
1D. Discharge Planning	No Input Required
1E. Local CoC Competition	09/26/2019
1F. DV Bonus	09/26/2019
2A. HMIS Implementation	09/26/2019
2B. PIT Count	09/26/2019
3A. System Performance	09/26/2019
3B. Performance and Strategic Planning	09/27/2019
4A. Mainstream Benefits and Additional Policies	09/26/2019
4B. Attachments	Please Complete

Page 56

09/27/2019

FY2019 CoC Application

**Submission Summary** 

No Input Required

## PIT Count Data for SD-500 - South Dakota Statewide CoC

### **Total Population PIT Count Data**

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count	1072	943	1159	995
Emergency Shelter Total	616	590	707	681
Safe Haven Total	0	0	0	0
Transitional Housing Total	271	182	167	80
Total Sheltered Count	887	772	874	761
Total Unsheltered Count	185	171	285	234

## **Chronically Homeless PIT Counts**

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	44	144	190	100
Sheltered Count of Chronically Homeless Persons	37	112	134	58
Unsheltered Count of Chronically Homeless Persons	7	32	56	42

### PIT Count Data for SD-500 - South Dakota Statewide CoC

### **Homeless Households with Children PIT Counts**

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	170	124	105	76
Sheltered Count of Homeless Households with Children	143	121	91	72
Unsheltered Count of Homeless Households with Children	27	3	14	4

### **Homeless Veteran PIT Counts**

	2011	2016	2017	2018	2019
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	109	120	130	110	66
Sheltered Count of Homeless Veterans	99	109	123	89	55
Unsheltered Count of Homeless Veterans	10	11	7	21	11

### HIC Data for SD-500 - South Dakota Statewide CoC

## **HMIS Bed Coverage Rate**

Project Type	Total Beds in 2019 HIC	Total Beds in 2019 HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) Beds	939	418	135	25.91%
Safe Haven (SH) Beds	0	0	0	NA
Transitional Housing (TH) Beds	135	29	7	6.60%
Rapid Re-Housing (RRH) Beds	323	50	273	100.00%
Permanent Supportive Housing (PSH) Beds	602	0	185	30.73%
Other Permanent Housing (OPH) Beds	25	0	25	100.00%
Total Beds	2,024	497	625	40.93%

### HIC Data for SD-500 - South Dakota Statewide CoC

## **PSH Beds Dedicated to Persons Experiencing Chronic Homelessness**

Chronically Homeless Bed Counts	2016 HIC	2017 HIC	2018 HIC	2019 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	42	104	69	406

## Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH units available to serve families on the HIC	19	107	210	82

### **Rapid Rehousing Beds Dedicated to All Persons**

All Household Types	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH beds available to serve all populations on the HIC	33	182	373	323

### **FY2018 - Performance Measurement Module (Sys PM)**

### Summary Report for SD-500 - South Dakota Statewide CoC

### **Measure 1: Length of Time Persons Remain Homeless**

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	2145	2007	94	66	-28	13	15	2
1.2 Persons in ES, SH, and TH	2524	2259	199	125	-74	22	18	-4

#### b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

## **FY2018 - Performance Measurement Module (Sys PM)**

	Universe (Persons)			Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference	
1.1 Persons in ES, SH, and PH (prior to "housing move in")	2297	2449	162	210	48	32	43	11	
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	2668	2695	257	255	-2	46	45	-1	

## **FY2018 - Performance Measurement Module (Sys PM)**

# Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing	Returns to Homelessness in Less than 6 Months  Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years			
	Destination (2 Years Prior)	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	3	0	0%	0	0%	0	0%	0	0%
Exit was from ES	317	50	16%	20	6%	16	5%	86	27%
Exit was from TH	92	7	8%	1	1%	3	3%	11	12%
Exit was from SH	0	0		0		0		0	
Exit was from PH	191	12	6%	3	2%	8	4%	23	12%
TOTAL Returns to Homelessness	603	69	11%	24	4%	27	4%	120	20%

### **Measure 3: Number of Homeless Persons**

Metric 3.1 – Change in PIT Counts

## FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	943	1159	216
Emergency Shelter Total	590	707	117
Safe Haven Total	0	0	0
Transitional Housing Total	182	167	-15
Total Sheltered Count	772	874	102
Unsheltered Count	171	285	114

## Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	2643	2344	-299
Emergency Shelter Total	2271	2090	-181
Safe Haven Total	0	0	0
Transitional Housing Total	433	300	-133

## **FY2018 - Performance Measurement Module (Sys PM)**

# Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	77	103	26
Number of adults with increased earned income	4	6	2
Percentage of adults who increased earned income	5%	6%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	77	103	26
Number of adults with increased non-employment cash income	14	38	24
Percentage of adults who increased non-employment cash income	18%	37%	19%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	77	103	26
Number of adults with increased total income	16	42	26
Percentage of adults who increased total income	21%	41%	20%

## FY2018 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	39	112	73
Number of adults who exited with increased earned income	6	19	13
Percentage of adults who increased earned income	15%	17%	2%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	39	112	73
Number of adults who exited with increased non-employment cash income	8	9	1
Percentage of adults who increased non-employment cash income	21%	8%	-13%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	39	112	73
Number of adults who exited with increased total income	14	25	11
Percentage of adults who increased total income	36%	22%	-14%

## FY2018 - Performance Measurement Module (Sys PM)

### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	2189	2115	-74
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	564	563	-1
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1625	1552	-73

### Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	2574	2640	66
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	602	632	30
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1972	2008	36

### **FY2018 - Performance Measurement Module (Sys PM)**

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

# Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	96	93	-3
Of persons above, those who exited to temporary & some institutional destinations	32	39	7
Of the persons above, those who exited to permanent housing destinations	11	15	4
% Successful exits	45%	58%	13%

Metric 7b.1 – Change in exits to permanent housing destinations

## **FY2018 - Performance Measurement Module (Sys PM)**

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	2292	2329	37
Of the persons above, those who exited to permanent housing destinations	585	674	89
% Successful exits	26%	29%	3%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	265	281	16
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	240	251	11
% Successful exits/retention	91%	89%	-2%

## FY2018 - SysPM Data Quality

### SD-500 - South Dakota Statewide CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH			All RRH				All Street Outreach				
	2014- 2015	2015- 2016	2016- 2017	2017- 2018	2014- 2015	2015- 2016	2016- 2017	2017- 2018												
1. Number of non- DV Beds on HIC	711	487	580	599	336	344	378	100	621	618	459	544	31	23	146	346				
2. Number of HMIS Beds	343	209	75	112	296	234	225	58	517	465	290	128	31	23	146	231				
3. HMIS Participation Rate from HIC ( % )	48.24	42.92	12.93	18.70	88.10	68.02	59.52	58.00	83.25	75.24	63.18	23.53	100.00	100.00	100.00	66.76				
4. Unduplicated Persons Served (HMIS)	2213	2389	2274	2090	666	740	433	300	380	352	300	341	261	305	508	767	7	64	41	26
5. Total Leavers (HMIS)	1727	1890	2016	1904	365	456	190	173	109	146	90	119	181	205	320	500	1	24	30	19
6. Destination of Don't Know, Refused, or Missing (HMIS)	1252	1323	313	10	219	196	7	0	43	13	14	3	33	16	12	0	1	21	1	0
7. Destination Error Rate (%)	72.50	70.00	15.53	0.53	60.00	42.98	3.68	0.00	39.45	8.90	15.56	2.52	18.23	7.80	3.75	0.00	100.00	87.50	3.33	0.00

## 2019 HDX Competition Report

#### Submission and Count Dates for SD-500 - South Dakota Statewide CoC

#### **Date of PIT Count**

	Date	Received HUD Waiver
Date CoC Conducted 2019 PIT Count	1/22/2019	

#### Report Submission Date in HDX

	Submitted On	Met Deadline
2019 PIT Count Submittal Date	4/15/2019	Yes
2019 HIC Count Submittal Date	4/15/2019	Yes
2018 System PM Submittal Date	5/29/2019	Yes

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U.S. Department of Housing and Urban Development Washington, D.C.

RE: Evidence for question 1C.7. Centralized or Coordinated Assessment System.

Please review attached documents and see evidence of SD-500 CoC for 1c. 7. Questions 1-3 as underlined and provided via CES poster.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator South Dakota Housing Development Authority

davis@sdhda.org

# ARE YOU HOMELESS?

Call 1-800-664-1349 (9AM-6PM CT, M-F) or Visit one of these locations

#### RAPID CITY

Cornerstone Rescue Mission 30 Main Street | 8AM-4PM, M-F (605) 341-2741

#### YANKTON

Rural Office of Community Services 3113 Spruce Street | 8AM-4:30PM, M-F (605) 665-4559

#### **LAKE ANDES**

Rural Office of Community Services 17 Park Avenue | 8AM-4:30PM, M-F (605) 487-7634

#### MITCHELL

Rural Office of Community Services 817 N. Sanborn Blvd. #102 | 8AM-4:30PM, M-F (605) 996-9626

#### **ABERDEEN**

The Journey Home 420 S. Washington Street | 9AM-2PM, M-F (605) 725-7031

#### SIOUX FALLS

Inter-Lakes Community Action Partnership 505 N. Western Avenue | 8AM-4:30PM, M-F (800) 833-8736

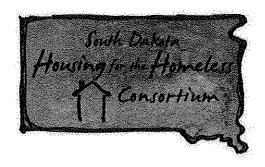
#### WAGNER

Rural Office of Community Services 106 West SW | 8AM-4:30PM, M-F (605) 384-3883



South Dakota Coordinated Entry System
A process through which people and families access the housing crisis
response system in an efficient and effective manner to rapidly end or prevent
homelessness.





# SOUTH DAKOTA HOUSING FOR THE HOMELESS CONSORTIUM COORDINATED ENTRY SYSTEM POLICY AND PROCEDURE MANUAL 6-13-19

# Prepared by South Dakota Housing for the Homeless Consortium, SD-500 CoC

# **Table of Contents**

- I. Purpose
- II. Definitions
- III. General Policies
- IV. Roles and Expectations
- V. Specific Policies & Procedures
- VI. Fair Housing, Regulatory, and Statutory Requirements
- VII. Prioritization and Eligibility
- VIII. Evaluation and Updating Manual
- IX. Appendices

# I. Purpose

The Coordinated Entry System (CES) uniquely designed by the South Dakota Housing for Homeless Consortium (SDHHC) for South Dakota Continuum of Care (SD-CoC) is contained in this document. The CES Policy and Procedure Manual was written in order to ensure that persons experiencing homelessness and persons at risk of homelessness, are matched as quickly and efficiently as possible with the available intervention that will most effectively end their experience with homelessness, or prevent that experience from ever happening. The Coordinated Entry System (CES) seeks to adopt written standards that meet the requirements of the HEARTH Act and Policies and/or Procedures required by United States Department of Housing and Urban Development (HUD) for CES including but not limited to the following.

- Policies and procedures for providing initial housing assessment to determine the best housing and services intervention for individuals and families.
- Specific policy to guide operations of CES on how the system will address needs of those individuals
  and families who are fleeing, or attempting to flee domestic violence, dating violence, sexual assault,
  or stalking, but are seeking shelter or services from non-victim service providers.
- Policies and procedures for evaluating individuals' and families' eligibility for services.
- Policies and procedures for determining and prioritizing which eligible individuals will receive transitional housing assistance, rapid rehousing assistance, and permanent supportive housing assistance.

## Coordinated Entry System Functions/Objectives/Principles

- Make available and known to anyone across South Dakota how to access homelessness related assistance.
- Assess in a standard and consistent manner and connecting participants with the housing/services that best meets the needs identified.
- Ensure clear, transparent, consistent and accountable service options.
- Facilitate positive, timely outcomes for those experiencing homelessness or the threat of homelessness with a rapid and consistently applied referral to the appropriate service.
- Prioritize people who have the greatest measurable needs and who have been homeless for longest periods of time.
- Use uniform and standard assessment process and procedures for determining appropriate referral.
- Incorporate and follow uniform guidelines among the components of homeless assistance (transitional housing, rapid rehousing, and permanent supportive housing) in regard to eligibility for services, prioritization of service offers, outcome expectations, and length of stays in projects.
- Implement and efficiently use the agreed upon priorities for accessing housing assistance and ensure that clients exit homeless to stable housing in the most rapid manner possible given the resources available.
- Ensure that people who have been homeless the longest and are the most vulnerable have priority to access to specific permanent supportive housing options.
- Establish and maintain uniform guidelines and standardized assessment processes throughout CES.
- Identify and reduce barriers to achieving stable housing.
- Facilitate communication between and among service providers.
- Provide a system for evaluation of outcomes and improvements of system function to increase positive outcomes.

- Recognize and affirmatively promote, to the maximum extent possible, the elimination of barriers to participation in all projects funded by the CoC and the ESG program, to maximize the accessibility of services to all homeless or potentially homeless persons.
- Operate with a person-centered approach, and with person centered outcomes.
- Ensure participants quickly receive access to the most appropriate services and housing resources available.
- Reduce the stress of the experience of homelessness by limiting assessments and interviews to only the most pertinent information necessary to resolve the immediate housing crisis.
- Incorporate cultural and linguistic competencies in all engagement, assessment, and referral coordination activities.
- Implement standard assessment tools and practices, and capture only the information needed to determine the severity of participant needs and the best referral strategy.
- Integrate mainstream service providers into CES, including local Public Housing Authorities and VA medical centers.
- Utilize HMIS for the purpose of managing participant information and facilitating quick access to resources.

## II. Definitions

- 1. Literally Homeless (HUD Definition)
  - Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning
    - (i) Has a primary nighttime residence that is a public or private place not meant for human habitation;
    - (ii) Is living in a publicly or privately-operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by a charitable organization or by federal, state, and local government programs); or
    - (iii) Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.
- 2. Disability (HUD Definition)

A physical, mental or emotional impairment, including impairment caused by alcohol or drug abuse, post-traumatic stress disorder, brain injury that is expected to be long-continuing or of indefinite duration, subsequently impedes the individual's ability to live independently, and could be improved by provisions of more suitable housing conditions.

HUD defines a person with a disability as a person who;

- i) Has a disability as defined in Section 223 of the Social Security Act (42 U.S.C. 423) or
- ii) Is determined by HUD regulations to have a physical, mental or emotional impairment that:
- a) Is expected to be long, continued, and indefinite in nature;
- b) Substantially impedes his or her ability to live independently; and
- c) Is such of a nature that such ability could be improved by more suitable housing conditions, or
- iii) Has a developmental disability as defined in the Developmental Disabilities Assistance and Bill of Rights Act (42 U.S.C. 15002(8)), or

iv) Has the disease acquired immunodeficiency syndrome (AIDS) or any conditions arising from the etiology agent for acquired immunodeficiency syndrome (HIV).

#### 3. Imminent Risk of Homelessness (HUD Definition)

Individual or family who will imminently lose primary nighttime residence, provided that;

- (i) Residence will be lost within 14 days of the date of application for homeless assistance.
- (ii) No subsequent residence has been identified; and
- (iii) The individual or family lacks the resources or support networks needed to obtain other permanent housing

#### 4. Homeless under other Federal statutes (HUD Definition)

Unaccompanied Youth under 25 years of age, or families with children and youth, who do not otherwise qualify as homeless under this definition, but who;

- (i) Are defined as homeless under other listed federal statues;
- (ii) Have not had a lease, ownership interest, or occupancy agreement in permanent housing during the 60 days prior to the homeless assistance application;
- (iii) Have experienced persistent instability as measured by two moves or more during the preceding 60 days; and
- (iv) Can be expected to continue in such a status for an extended period of time due to special needs or barriers

#### 5. Chronic Homeless (HUD Definition)

- (i) Homeless individual with a disability who has been continuously homeless for a year or more,
- (ii) Homeless individual with a disability who has had at least four instances of homelessness in the past three years and the homelessness totals at least twelve months,
- (iii) Individual residing in institutional care facility for less than ninety days, and immediately prior to entering the institution, the individual was homeless for 12 consecutive months

#### 6. Fleeing Domestic Violence (HUD Definition)

Any individual or family who;

- (i) Is fleeing, or is attempting to flee, domestic violence
- (ii) Has no other residence; and
- (iii) Lacks the resources or support networks to obtain other permanent housing

#### 7. VI-SPDAT™

Set of assessment tools used in prioritizing housing service offers based upon a vulnerability score. The Vulnerability Index and Service Prioritization Decision Assistance Tool (VI-SPDAT), developed and owned by OrgCode and Community Solutions, is a triage tool that assists in informing an appropriate match to a particular housing intervention based upon acuity. SDHHC has agreed to use VI-SPDAT as the universal assessment and vulnerability prioritization tool.

#### 8. Homeless Management Information System (HMIS)

Technology system used to collect client level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness.

#### 9. South Dakota Housing for the Homeless Consortium (SDHHC)

Formed in 2000, the South Dakota Housing for the Homeless Consortium is a state-wide organization consisting of service providers, individuals, government, and faith-based organizations all working together to address homelessness in South Dakota. SDHHC believes that housing and other basic human needs should be within everyone's reach in an affordable and dignified manner. The vision is to empower homeless individuals and families to regain self-sufficiency to the maximum extent possible.

#### 10. Continuum of Care (CoC)

The Continuum of Care is a community-based, long-range plan that addresses the needs of homeless persons in order to help them reach maximum self-sufficiency. The Continuum of Care is developed through collaboration with a broad cross section of the community and based on a thorough assessment of homeless needs and resources. The Continuum of Care is recommended by the U.S. Department of Housing and Urban Development (HUD) as a comprehensive and strategic approach to addressing homelessness.

#### 11. Access Points

Agencies that are responsible for ensuring that all households experiencing homelessness and at risk of homelessness have prompt access to intake and assessment. Access Point service hours will be clearly demarcated and advertised. An Access Point may be a physical location or a telephone accessible call center.

#### 12. Emergency Solutions Grants Program (ESG)

ESG is funded by U.S. Department of Housing and Urban Development. The purpose of ESG funds is to provide assistance to rapidly re-house persons who are experiencing homelessness. The funds under this program are intended to target individuals and families who would be homeless but for this assistance. ESG funds can be used to provide a wide range of services and supports under five program components: Street Outreach, Emergency Shelter, Rapid Re-housing, Homeless Prevention, and HMIS.

## III. General Policies

All CES participating agencies and service providers shall maintain and adhere to the policies and procedures delineated in this manual. The definitions provided in this manual shall be used by all participating in CES. All CoC Program-funded and ESG Program-funded projects are required to participate

in CES. The CoC aims to have all homeless assistance projects participating in its CES process, and will work with all local projects and funders in the statewide CoC to facilitate their participation in CES.

#### 1. Maintaining low barrier to enrolment

Providers serving households experiencing homelessness shall limit barriers to enrollment in services and housing. No family may be turned away from CES due to lack of income, lack of employment, disability status, or substance use status, unless the primary funder requires the exclusion or a previously established and existing policy limits enrollment in a project with a specific set of characteristics universally upheld for that project. Projects that maintain restrictive enrollment practices must maintain documentation from project funders, providing justification for enrollment policy.

#### 2. Providing appropriate safety planning

CES service providers must provide necessary safety and security protections for families fleeing or attempting to flee family violence, stalking, dating violence, or other domestic violence situations. Minimum safety planning must include a threshold assessment for presence of participant's safety needs and referral to appropriate trauma-informed services if safety needs are identified. Participants will not be denied access to CES on the basis that participant is a victim of domestic violence, dating violence, sexual assault or stalking.

#### 3. Enrollment process

Enrollment is limited to participants referred through CES Access Points. Each bed, unit, or voucher that is required to serve someone who is homeless must receive their referrals through the prioritization criteria. Any agency filling homeless mandated units from alternative sources will be reviewed with funders for compliance.

#### 4. Contributing data to HMIS is mandatory

Each provider with homeless dedicated units is required to participate in HMIS. Providers should work with HMIS Lead to determine specific forms and assessments required for HUD compliance with HMIS.

#### 5. CES; staff, training, and supervision

Each provider must notify CES Lead Agency (SDHDA) of changes in CES related staffing, in order that employees have access to ongoing training and information related to CES and ensure proper communication. A formal CES staff training will be conducted at least annually.

#### 6. Emergency Services

The CES process allows for emergency services, including all domestic violence and services hotlines, dropin service programs, and emergency shelters, including domestic violence shelters and other short-term crisis residential programs, to operate with as few barriers to entrance as possible. People are able to access emergency shelter, independent of the operating hours of the CES intake and assessment process. Emergency services providers are provided with CES marketing materials clearly explaining how participants are to be connected as soon as possible with intake and assessment processes of CES. Information on emergency shelters operating and contact information for emergency shelters is available at 1-800-664-1349.

# IV. Roles and Expectations

#### 1. Authorized CES HMIS User Agencies

Service providers who participate in CES and have access to the HMIS database.

#### 2. Regional Coordinators

Statewide CES efforts organize South Dakota into four Regions. Each of the four regions has a designated Regional Coordinator. The Regional Coordinators assist CES processes by providing leadership in CES implementation efforts in their regions, assisting as appropriate in case conferencing, distributing information via the local media, and communicating directly with Authorized User Agencies and Receiving Programs to further CES processes. Regional Coordinators communicate regularly with SDHDA to ensure efficient work flow and assist matching households to services and housing through the CES.

#### 3. CES Lead Agency

South Dakota Housing Development Authority (SDHDA) is the Lead Agency for South Dakota Housing for the Homeless Consortium, Collaborative Applicant for Continuum of Care Funding, and Lead Agency for SD HMIS and SD CES. SDHDA is responsible for the day-to-day operations of the CES.

#### 4. Access Points

Organizations provide CES access to participants and complete intake procedures and are organized as regionally as physical locations and as a statewide call center accessible at 1-800-664-1349. Access Points are required to complete intake processes in HMIS.

#### 5. Receiving Programs

CoC funded Rapid Re-housing and Permanent Supportive Housing programs, ESG funded Rapid Rehousing projects are Receiving Programs and are responsible to report vacancies to the Regional Coordinator and SDHDA. All projects that receive a referral from the CES are responsible for responding to that referral and participating in case conferencing requests. Projects receiving CoC or ESG funding are required to participate in CES.

#### 6. Policy and Advisory Committee (PAC)

The PAC is the governing board of the South Dakota Housing for the Homeless Consortium (SDHHC) which is SD-500 CoC. The PAC is the governing entity of SD CES. The PAC is responsible for the general oversite of CES, including the approval of CES Policy and Procedures document and evaluation of CES.

#### 7. SDHHC CES Committee

The CES committee meets monthly and oversees the implementation and function of CES.

#### 8. ÇES Waitlist

SDHHC has established a state-wide by-name list of all known literally homeless persons who are seeking housing and services to resolve their housing crisis. The CES waitlist is organized according to participant need, vulnerability, and risk. This list provides an effective way to manage an accountable and transparent prioritization process. CES Lead Agency manages the CES waitlist in close collaboration with the other entities involved. New participants will be added to CES wait list and existing participants' rank on the prioritization list will be managed according to the prioritization principles as established by SDHHC CES Policies and Procedures Manuel.

# V. Specific Policies & Procedures

Connecting to Housing in Coordinated Entry System; Access, Assessment, Referral, Case Conferencing, Marketing, & Grievance Process.

#### 1. Access

Participants seeking assistance access CES via Access Points. A standardized CES HMIS work flow is followed and standardized assessments are completed. Households in need may initiate a request for services in person through the designated physical Access Points or through the statewide telephone call center. Access Points that are physical locations are required to ensure that steps are taken to ensure access to individuals with disabilities, including access for individuals who use wheelchairs. Access Points are required to ensure effective communication with individuals with disabilities. Appropriate auxiliary aids and services necessary to ensure effective communication will be provided including but not limited to Braille, audio, large type, assistive listening devices, and sign language. Reasonable steps to offer CES process materials in the language of those with Limited English Proficiency will be made by Access Points. Outreach providers will assist potential participants to contact the most appropriate Access Point (either a physical location or via the Helpline Center's toll-free number), rather than providing assessments themselves. Current Access Points and hours of assessment are listed on the SDHHC Webpage http://www.housingforthehomeless.org/services/coordinated-entry-system.html .

#### 2. Assessments and Special Populations

Assessments and screening are conducted at Access Points. <u>Potential participants are not screened out for assistance based upon perceived barriers to housing and services</u>. All clients must consent to a release of information prior to assessment. The assessments are completed in HMIS. Eligibility for services and referral to prevention services, domestic violence services, or veteran services are determined by intake processes, work flow, and client consent.

The most appropriate service or housing options will be based upon the vulnerability and needs of those assessed. A standardized script is used to screen or refer and the workflow is followed to determine the needs of those seeking help. Households that are determined in initial screening to be in need of Domestic Violence (DV) Services are immediately referred to SD Domestic Violence Hotline, 1-800-430-7233.

Households are initially screened to determine if they meet criteria for literally homeless or imminent risk of homelessness. Those meeting the criteria for imminent risk of homelessness are referred to homeless prevention services providers in their communities or as close as possible to their current communities. CoC and ESG projects will work cooperatively to ensure the CoC's CES process allows for coordinated screening, assessment, and referrals for ESG projects consistent with the written standards for administering ESG assistance. SD CES will prioritize interventions for Rapid Re-housing and/or Permanent Supportive Housing services, and not for entry into emergency services or similar services, thus allowing for an immediate crisis response for emergency services. Information gathered in the assessment process will only be used to determine the applicant's position in the priority list for referral to appropriate services. Eligibility for available services will not be determined using priority assessments.

When an individual is homeless or at risk and is identified as a Veteran, the Veteran's Administration (VA) with consent of participant may be contacted immediately at 1-877-424-3838. Veterans may also be referred with consent to the local SD and Tribal Veteran's Services Offices. The Veterans may be referred for specialized services via the VA or Veteran Services Offices including Support Services for Veterans and Families (SSVF) and this is generally initiated via the VA call center processes. Additional assessment processes for determining eligibility for Veteran specific services is completed by the VA. The Households may forgo Veteran services referrals if they choose and this will be honored during intake process.

All assessments completed at Access Points are completed in standard HMIS intake and assessment work flow. A specific VI-SPDAT Vulnerability Index Assessment is completed for 3 specific populations; families, individuals, and youth. Households are prioritized for Permanent Supportive and Rapid Re-housing services based upon the score of the assessments. Households should be reassessed if more than 180 days have passed since previous assessment and they remain homeless.

#### 3. Referral

Participant referrals are made throughout the intake processes and following case conferencing depending upon participant eligibility and needs identified. Referrals may be made for; Prevention Services, Domestic Violence Services, Veteran Services, Emergency Shelter, CoC funded housing options, and any other services applicable. Participants that are not literally homeless but are imminently in danger of becoming homeless and are at 30% or below the Area Median Income (AMI) shall be referred to the ESG services provider nearest to the participant's location and prioritized for services based upon a first come first served process while taking into account specific agency policy. Prevention screening will occur through the HMIS/CES Workflow.

Following assessment, eligible participants (literally homeless individuals/households) will enter a wait list status. Regional Coordinators and SDHDA will monitor the wait list and make appropriate referrals to housing services based upon the use of case conferencing. Referrals are made based on intake and assessment information. Participants are screened for intervention options and eligible programs in HMIS

CES workflow process. Households decide which program offer that they will accept. Households should always be encouraged to seek remedies outside of CES housing placement options.

Once a referral is made for housing, the Receiving Program has 2 business days to acknowledge the receipt of the referral. The Receiving Program must act on the referral within seven days. The Receiving Program may reject the referral if the program is unable to contact the referred household within seven days of acknowledgement and acceptance of referral. The Receiving Program is required to document attempts to contact participants in HMIS.

All referral and case information is tracked in HMIS case notes. Upon receipt and acceptance of referral, the Receiving Program assumes responsibility for updating client level data in HMIS including discharge. Clients may appeal eligibility determinations. Clients may appeal decisions including rejection by Receiving Programs. Appeal is accomplished by completing CES Grievance Form. Information for grievance process is to be provided by all Access Points, Receiving Agencies, and via Web pagehttp://www.housingforthehomeless.org/services/coordinated-entry-system.html.

Once the appropriate intervention is identified by use of an assessment script and processes, assessment tools are scored, and case conferencing occurs, eligible participants will be referred to the appropriate housing services. VI-SPDAT Vulnerability Index score will be obtained for those individuals not immediately referred for Prevention Services, Domestic Violence services referrals, and VA referrals. VI-SPDAT score is used to determine prioritization of participants for housing offers based upon vulnerability.

All CES Receiving Programs which include all CoC-funded and ESG-funded projects will enroll new participants only from CES referral process. To facilitate prompt referral process, and to reduce vacancy rates, Receiving Programs must inform CES Lead Agency (SDHDA) and Regional Coordinator for the CES region of any known and anticipated upcoming vacancies. When a PSH, RRH, or TH vacancy occurs, the provider agency with the vacancy must alert CES Lead Agency (SDHDA) and Regional Coordinator within 5 business days. The notification must include specific details on the vacancy including project name, unit size, location, and any funder defined eligibility requirements. A referral to the Receiving Program should be made by the next case conferencing meeting from the CES waitlist based upon prioritization criteria.

There may be instances when Receiving Agencies decide not to accept a referral from CES. When this occurs, the Receiving Agency must notify CES Lead Agency and Regional Coordinator of the denial and the reason for the denial within 5 business days. Refusals by Receiving Agencies are only accepted in certain situations.

- The participant does not meet the projects eligibility criteria.
- The person would be a danger to self or others if allowed to stay at this particular project.
- The services available through the project are not sufficient to address the intensity and scope of the participant need.
- The project is at capacity and unable to accept referrals at this time.

#### 4. Case Conferencing

This is the process by which the by-name homeless waiting list is effectively managed. Case conferencing occurs at the regional and state levels and in combination. The CES Regional Coordinators are responsible

for ensuring that case conferencing occurs with the CES regional case conferencing teams regularly. Case conferencing serves as the process for referring wait list households to housing options. Case conferencing also serves to manage housing vacancies in Receiving Programs. The Receiving Programs are expected to share vacancies with the CES Regional Coordinator and CES Lead Agency. Housing vacancies should be filled appropriately and as quickly as possible following the policy and procedures of this manual. Case conferencing is a tool to resolve barriers to housing and to prioritize wait list. Case conferencing is to be completed with decisions based on the prioritization of the most vulnerable individuals while considering the length of time households have been homeless as described in this manual. Participants placed on CES wait list should be contacted regularly following intake. Participants not actively receiving services should be contacted regularly by Helpline Center staff to keep information on homeless status, etc. updated.

Households are matched with the currently available housing options. Housing offers are made to those on the wait list and the offers are either accepted or rejected by households. The offers are recorded in HMIS, as are the rejection or acceptance of the offers, and the dates involved. Households will have five business days after housing offer to accept housing offer. Households that reject a housing offer, and remain literally homeless, do not forfeit their prioritization score. However, another participant may be identified with greater vulnerability than the participant that rejected a housing offer, at the time of the next housing opening, thus moving the household that rejected the housing offer to a lower position on the wait list. Matching information from assessments is always used to determine which housing intervention is best suited to end the household's homelessness experience. The CES waitlist will be monitored both regionally and at the state level to ensure that households are in fact prioritized for housing offers based upon vulnerability scores and case conferencing processes.

Case conferencing serves to ensure successful housing placement by addressing the needs of the most vulnerable and difficult to serve clients in order to ensure that they have access to the resources for which they have been found eligible and are appropriate to meet the need identified. Ensuring that needed documents are complete and ready is vital to the process. Ensuring effective and timely navigation to housing for persons experiencing homelessness, and preventing those experiencing homelessness from being placed in queue for an extended period of time, is paramount to case conferencing.

#### 5. CES Staff Training

CES provides training opportunities at least annually to organizations and or staff persons at organizations that serve as Access Points and complete intake and administer assessments. Receiving Agency staff involved in CES, and Regional Coordinators also receive at least annually formal CES training. Other CES case conferencing team members, and PAC members are encouraged to attend annual CES training. CES updates and distributes training protocols annually. Training will include "new user HMIS" training with specific emphasis on understanding SD CES matching and prioritization, as well as, training regarding equal access and non-discrimination requirements. Use of the grievance procedure by applicants/participants will also be emphasized. Access Point staff administering assessments are to be provided with materials that clearly describe the methods by which assessments are to be conducted with due fidelity to CES written policy and procedure. CES staff may receive additional training as needed throughout the year to ensure effective operations of CES.

#### 6. Marketing

The CES will be widely marketed throughout the homeless services system in South Dakota. Receiving Programs including CoC-funded Rapid Re-housing and Permanent Supportive Housing programs and agencies delivering services and Rapid Re-Housing under the Emergency Solutions Grants (ESG) will receive ongoing information updates regarding CES. In turn, those programs/agencies will reach out to potential CES participants to facilitate their entry into CES. The CES will actively market to all known and operating homelessness service providers information on access to CES system for participants.

#### 7. Grievance Process

South Dakota CES is a transparent process. Participants who have a grievance with any portion of CES have the right to file a grievance form and have their concern addressed. CES Grievance Form is located in the Appendices of this document.

# VI. Fair Housing, Regulatory, and Statutory Requirements and Protections

All HUD CoC funded projects in South Dakota's Coordinated Entry System must include strategy to ensure CoC resources and CES options are eligible to all regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, or marital status. All SDHHC/SD CoC funded projects shall follow the non-discrimination and equal opportunity provisions of Federal civil rights law, including the following:

- Fair Housing Act
- Section 504 of the Rehabilitation Act
- Title VI of the Civil Rights Act
- Title II of the Americans with Disabilities Act
- Title III of the Americans with Disabilities Act

All CES participating projects in South Dakota's CES must ensure that all people in different populations and subpopulations throughout the geographic area, including people experiencing chronic homelessness, veterans, families, families with children, youth, and survivors of domestic violence, have fair and equal access to the CES, regardless of location or method by which they access the CES. Access Points must be accessible to households with disabilities. CES strives to protect the rights and protections of households seeking assistance. Households have a right to be treated with dignity and respect. There is a right to appeal decisions of CES via CES Grievance Process. Households have the right to be treated with cultural sensitivity. Advocates may be present to assist during any part of the grievance process. Participants may request reasonable accommodations and these requests must be duly addressed and considered. Participants may accept or reject housing offers. Confidentiality shall be maintained and any information disclosed, to whom, and for what purpose, shall be expressly explained and agreed upon by households seeking assistance. Participants may refuse to share information unless that information is deemed essential for safety or other reasonable reasons involving housing. At the same time, participants must understand that the failure to share certain data required may stop them from receiving services for which the participant may have qualified.

# VII. Prioritization and Eligibility

The South Dakota CES seeks to prioritize the most vulnerable people seeking housing assistance for housing offers. The Vulnerability Index and Service Prioritization Decision Assistance Tool (VI-SPDAT) was developed and is owned by OrgCode and Community Solutions, and is the tool used by SD CES for triage assisting in informing an appropriate match to a housing intervention for literally homeless families based upon their acuity in several core areas. The VI-SPDAT allows for prioritization based on presence of vulnerability across four components: history of housing and homelessness, risks, socialization and daily function, and wellness.

Participants seeking assistance should all receive the same information regarding what the CES process involves. Access Point assessors should communicate the assessment processes and its results clearly and consistently across the community. Participants must meet prioritization criteria in order to be referred within categories for housing options. Where two participants meet all criteria within a single priority category, providers will serve clients with the highest VI-SPDAT score first. Where two participants met all criteria within a single priority category and have the same VI-SPDAT score, providers serve participant families with the largest household size first, and then those with children under five. Among participants that meet all criteria within a single priority category, have the same VI-SPDAT score, and have the same household composition, providers will the participant family with the longest documented history of homelessness. Rapid Rehousing is targeted to persons/households who are not chronically homeless and have a lower VI score. Permanent Supportive Housing is targeted to persons who are chronically homeless and a have a higher VI-SPDAT score. SDHHC adopts as policy HUD notice CPD-16-11, Notice on Prioritizing Persons Experiencing Chronic Homelessness and Other Vulnerable Homeless Persons in Permanent Supportive Housing.

Upon completion of the VI-SPDAT during assessment, the assessor should ask if the participant is currently working with a provider towards a form of housing assistance. If so, the participant should be encouraged to continue to engage with existing case management supports. If not, Access Point staff should provide a brief description of resources currently available within the community and ask if the family is interested in specific forms of housing assistance. Access Point staff must emphasize the importance of having reliable and comprehensive information regarding the best time, means, and place to contact participants. It is important to have reliable methods of contacting or locating participants recorded in HMIS. Staff should also quantify which essential documents the participant possesses currently and begin to work with participants on locating any missing documents. Emphasis must be made that specific documentation is required for many programs, including but not limited to government issued photo identification, social security card, birth certificate, and any proof of income.

# <u>South Dakota Housing for the Homeless Consortium Coordinated Entry System Eligibility and Target Populations</u>

\* Not reflective of our prioritization criteria.

Housing Service	SDHHC Target Population	Eligibility Criteria
Rapid Re-Housing	<ul><li>Non-Chronic</li><li>Lower VI-SPDAT</li></ul>	<ul><li>Literally Homeless</li><li>Fleeing/attempting to flee DV</li></ul>
Transitional Housing	Youth	Literally Homeless

	DV Survivors	<ul> <li>Imminent Risk of         Homelessness     </li> <li>Fleeing/attempting to         flee DV     </li> </ul>
Permanent Supportive Housing	<ul> <li>Chronically Homeless</li> <li>Veterans</li> <li>Highest VI-SPDAT</li> <li>Chemically</li> <li>Dependent Clients</li> </ul>	<ul> <li>Chronically Homeless</li> </ul>

SDHHC will use data collected through CES process to prioritize homeless persons within the statewide CES implementation. There may be specific prioritizations for specific programs based upon HUD CES guidance. The CES policies and procedures contain the factors and assessment information with which prioritization decisions will be made.

#### 1. Permanent Supportive Housing (PSH) Prioritization:

The prioritization for PSH is consistent with HUD's Prioritization/PSH Notice. Persons eligible for PSH will be prioritized for available units based on the following criteria (applying the definition of chronically homeless set by HUD). The prioritization for persons who are determined to be eligible for PSH will be consistent with the SDHHC's scoring range for need and vulnerability associated with PSH projects. SDHHC will also prioritize the following persons for PSH:

 $1^{st}$  Priority – Chronically homeless individuals and families with the longest history of homelessness and with the most severe service needs.

 $2^{nd}$  Priority – Chronically homeless individuals and families with the longest history of homelessness but without severe service needs.

3<sup>rd</sup> Priority – Chronically homeless individuals and families with the most severe service needs.

 $4^{th}$  Priority – All other chronically homeless individuals and families not already included in priorities 1 through 3.

5<sup>th</sup> Priority – Homeless individuals and families who are not chronically homeless but do have a disability and severe service needs.

6<sup>th</sup> Priority – Homeless individuals and families who are not chronically homeless but do have a disability and a long period of continuous or episodic homelessness.

7<sup>th</sup> Priority – Homeless individuals and families who are not chronically homeless but do have a disability and are coming from places not meant for human habitation, or emergency shelters.

8th Priority – Homeless individuals and families who are not chronically homeless but have a disability and are coming from transitional housing.

#### 2. Rapid Re-Housing (RRH) Prioritization:

The prioritization for persons who are determined to be eligible for RRH will be consistent with the SDHHC's scoring range for need and vulnerability associated with RRH projects. SDHHC will also prioritize the flowing persons for RRH:

1st Priority - Households with children.

2<sup>nd</sup> Priority – Households experiencing domestic violence.

3<sup>rd</sup> Priority – Households Consisting of unaccompanied youth.

#### 3. Transitional Housing (YH) Prioritization:

The prioritization for persons who are determined to be eligible for TH will be consistent with the SDHHC's scoring range for need and vulnerability associated with TH projects. TH is currently extremely limited in SDHHC CES. There are no CoC-funded or ESG-funded funded TH projects at this time.

# VIII. Evaluation and Updating

Coordinated Entry System development involves significant development of systemic processes and associated change. To help ensure that the system is effective, particularly during the early stages of implementation, SDHHC anticipates adjustments to the processes described in this manual will occur. The CES will be reviewed and evaluated on at least a yearly basis and there will be ongoing opportunities for stakeholder feedback, via surveys, individual interview, focus groups or similar mechanisms. All individual data collected during the evaluation activities will be subject to the same data privacy requirements as all other data collected in the CES process. SDHHC will consider the addition of an FAQ section to the SDHHC website, to assist service providers and Access Point staff to have access to the most current information available regarding CES. Adjustments and changes to the manual will be approved by Policy and Advisory Committee of SDHHC. The Policy and Advisory Committee is the governing board of South Dakota Housing for Homeless Consortium.

# IX. Appendices

### Appendices I: Grievance Form

#### South Dakota Housing for the Homeless Consortium Coordinated Entry System Grievance Form

If you believe you have been treated unfairly during your application to the South Dakota Coordinated Entry System (CES), you may file a complaint. Please attempt to resolve any concern you may have by contacting the individual and agency involved directly. If you are not satisfied with the outcome you receive, or you are uncomfortable addressing your concern directly, you may provide us with the information requested below to begin CES Grievance Process. Please refer to the SD CES Grievance Process available at www.housingforthehomeless.org for detailed information on submitting form.

Name of individual filing Grievance Form	
Address (City, State, ZIP Code)	
Phone number where you can be reached	
Who may we call if we can't reach you (name and number, agency if applicab	ole)
Please explain what has occurred resulting in your grievance?	
Is there a particular staff person and/or agency involved with this grievance? about particular staff member and agency (organization) in order we may wo	
When and where did this event occur?	

# South Dakota Housing for the Homeless Consortium Coordinated Entry System Grievance Form Continued

What do you believe	would be a fair and equitable s	olution to this grievand	e?
Signature*	-	Date	
* Unsigned Grievand forbidden.	e Forms will not be considered.	Retaliation against you	u for filing a grievance is strictly
	e Forms will not be considered.	Retaliation against you	u for filing a grievance is strictly
	e Forms will not be considered.	Retaliation against you	u for filing a grievance is strictly
FOR CES USE ONLY			u for filing a grievance is strictly
FOR CES USE ONLY Grievance received:	Date		u for filing a grievance is strictly
FOR CES USE ONLY Grievance received:	Date		u for filing a grievance is strictly

#### South Dakota Housing for the Homeless Consortium Coordinated Entry System Resolution Record

This portion to be completed by agency/individual receiving Grievance Form in process.		
Name, title, agency, and location of individu	al completing Resolution Record	
Document action taken to address attached to contact individual completing Grievance www.housingforthehomeless.org for guidar	Grievance Form. Please include any pertinent dates and attempts Form. Refer to CES Grievance Process available at ace in process.	
Signature	Date	



U.S. Department of Housing and Urban Development Washington, D.C.

RE: 1E.-1 Public Posting-15-Day Notification Outside e-snaps-Projects Accepted

Please review attached documents and see evidence SD-500 CoC Public Posting-Projects Accepted as posted to South Dakota Housing for the Homeless Consortium Webpage and letters delivered to accepted applicants.

Sincerely,

**Davis Schofield** 

Continuum of Care Admisntrator

South Dakota Housing Development Authority

davis@sdhda.org

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# 2019 CoC Funding Competition Ranking South Dakota Housing for the Homeless Consortium – SD-500 CoC

Final Ranking			
Tier 1			
Project	Project Score	Amount	
SCHOA SCHINIS	110	\$ 39,684	
SOHOA SSO CES	110	\$ 105,144	
CAPIENTRA	100	\$ 484,039	
SHRC 4 unit PSH	86	\$ 32,570	
Lewis & Clark PSH	71.5	\$ 141,748	
ICAP NEW DV RRH	55	\$ 111,529	
Corneratione Rescue Mission PSH	5L5	\$ 72,186	
Safe Home PSH	46	\$ 34,193	
STHRC 43 unit PSH	43.5	\$ 163,251	
Total Tier 1	<del> </del>	\$1,184,344	

Final Ranking			
Tier 1			
Project		Amount	
SFHAC 43 unit PSH	43.5	\$ 75,597	************
CoC ARD Amount		\$1,259,541	
VOA-D Axis 180 PH Bonus	55	\$ 164,351	
Call to Freedom DV Bonus	45	\$ 180,171	
Total Tier 2 with bows project	5	\$ 420,119	

Plarying Grant	Amount
SDHDA CoC Planning	\$ 57,587



Karl Fulmer
Sioux Falls Housing and Redevelopment Commission
630 South Minnesota Avenue
Sioux Falls, SD 57104

Dear Mr. Fulmer:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal, and for determining if reallocation of CoC funding is necessary. The SDHHC CoC Ranking and Selection Process and the SDHHC Reallocation Policy can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your renewal application for Safe Home has been accepted into the 2019 CoC Competition and will be placed in Tier 1. The renewal application for Shelter Plus Care SF 4 units has also been accepted and will be placed in Tier 1. The 2019 renewal application for Shelter Plus Care SF - 43 Unit has been accepted.

However, due to outstanding issues with the Annual Performance Report the PAC has decided not to accept the consolidation application. Per the NOFA for fiscal year 2019, Continuum of Care, HUD will not permit projects to be consolidated if there are outstanding audit or monitoring findings, if there is a history of poor financial management or drawdown issues in addition to other items. The Annual Performance Report for this grant has been rejected and with historical lack of ability to utilize the grant funds the PAC did not feel that this grant would be eligible for consideration. The Shelter Plus Care 43 Unit has been reduced by reallocation by \$111,529. The remaining grant of \$238,848 is split between Tier 1 and Tier 2; \$163,251 has been placed in Tier 1, and \$75,597 has been placed in Tier 2. The decision to reduce renewal funding for CoC projects is one that the PAC considers thoughtfully. The decision to reduce the renewal grant was based upon pertinent factors including the scoring of project based upon the 2019 PAC Ranking and Rating Tool and information obtained from CoC spending report provided by HUD that indicates a substantial amount of unused grant funds for every year since 2013. The reallocated funds will be utilized to serve high needs individuals and families, and house those experiencing homeless as rapidly as possible in a cost effective manner that fit the needs of the statewide CoC. The CoC guidelines for reallocating funds in CoC Program were provided to all CoC funding applicants.



If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

If you have any questions, please let us know. Thank you.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator



Ms. Becky Rasmussen Call to Freedom, Inc. Sioux Falls, SD 57104

Dear Becky Rasmussen:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal. The SDHHC CoC Ranking and Selection Process can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, which will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your new application for Marissa's Housing Project has been accepted into the 2019 CoC Competition and will be placed in Tier 2. The project application is categorized as CoC Domestic Violence Bonus project. The project may be funded based upon CoC performance and other criteria established by HUD including responses to domestic Violence Bonus specific questions in the CoC application.

If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

Davis Schofield

Continuum of Care Administrator

Don Slofell



Ms. Deb Rice Volunteers of America, Dakotas Sioux Falls, SD 57109

Dear Ms. Deb Rice:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal. The SDHHC CoC Ranking and Selection Process can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, which will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your new application for Axis 180 has been accepted into the 2019 CoC Competition and will be placed in Tier 2. The project application is categorized as CoC Bonus project. The project may be funded based upon CoC performance and other criteria established by HUD.

If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

Davis Schofield

Continuum of Care Administrator

2 m Slopell



Mrs. Lorraine Polak South Dakota Housing Development Authority Pierre, SD 57501

Dear Lorraine:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal. The SDHHC CoC Ranking and Selection Process can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, which will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your renewal applications for SDHDA HMIS and SSO CES have been accepted into the 2019 CoC Competition and will be placed in Tier 1.

If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via snapsappeals@hud.gov.

If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

Davis Schofield

Continuum of Care Administrator



Dr. Thomas Stanage Lewis and Clark Behavioral Health Services, Inc. Madison, SD 57104

Dear Dr. Stanage:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal. The SDHHC CoC Ranking and Selection Process can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, which will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your renewal application for Lewis and Clark Housing Project has been accepted into the 2019 CoC Competition and will be placed in Tier 1.

If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

Davis Schofield

Continuum of Care Administrator





Lysa Allison Cornerstone Rescue Mission Rapid City, SD 57709

Dear Ms. Allison:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal. The SDHHC CoC Ranking and Selection Process can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, which will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your renewal application for Cornerstone Rescue Mission – Renewal Project Application FY 2019 has been accepted into the 2019 CoC Competition and will be placed in Tier 1.

If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator



Cindy Dannenbring Inter-Lakes Community Action Partnership Madison, SD 57104

Dear Ms. Dannenbring:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal. The SDHHC CoC Ranking and Selection Process can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, which will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your renewal application for Heartland House RRH Program has been accepted into the 2019 CoC Competition and will be placed in Tier 1. The new application for ICAP Domestic Violence Bonus has also been accepted and will be placed in Tier 1.

If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

If you have any questions, please let us know. Thank you.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator



U.S. Department of Housing and Urban Development Washington, D.C.

RE: 1E. 1. Public Posting-15 Day Notification Outside e-snaps-Projects rejected or reduced

Please review documents and see evidence SD-500 CoC Public Posting-Projects Rejected or Reduced as posted to South Dakota Housing for the Homeless Consortium Webpage and letter delivered to accepted applicants.

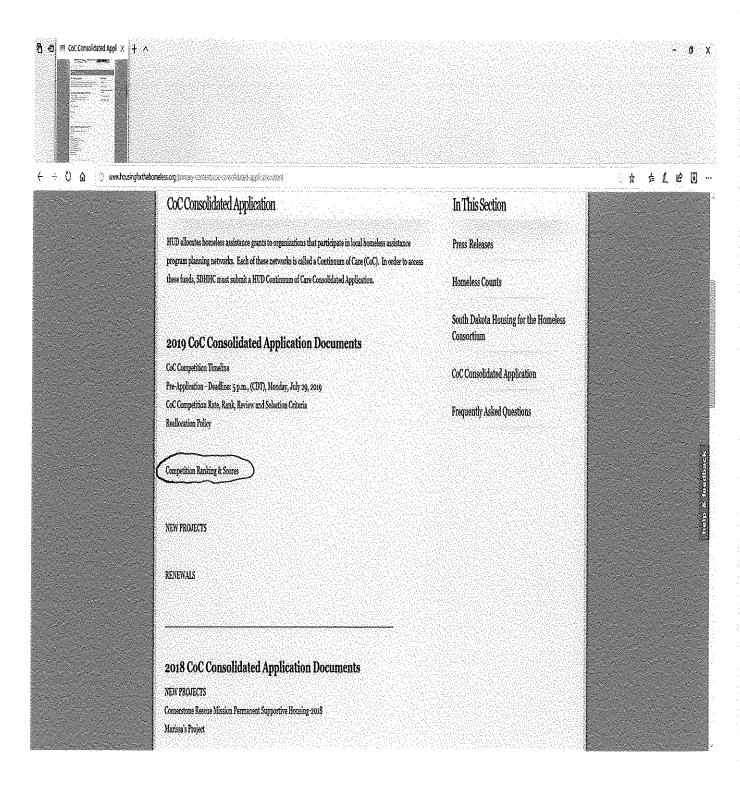
Sincerely,

Davis Schofield

Continuum of Care Administrator South Dakota Housing Development Authority davis@sdhda.org

PO Box 1237 | Pierre, SD 57501 | 605.773.3181 | Fax 605.773.5154 | www.sdhda.org





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#### 2019 CoC Funding Competition Ranking South Dakota Housing for the Homeless Consortium - SD-500 CoC

Final Ranking			
Tier 1			
Project	Project Score	Amount	
SZAHOZ AGHOZ	110	\$ 39,684	
SOHOA SSO CES	110	\$ 105,144	
CAPIENTEN	100	\$ 484,039	
SHKC 4 maj PSH	86	\$ 32,570	
Levels & Clark PSH	71.5	\$ 141,748	
CAPIEWOVISH	55	\$ 111,579	
Cornerstone Rescue Mission PSH	51.5	\$ 70,188	
Safe Home PSH	<b>4</b> 5	\$ 34,193	
STHAC 43 una PSH	43.5	\$ 163,251	
Total Tier 1		\$1,184,344	

Final Ranking			
Tler 2			
Project		Amount	
SFHRC 43 unit PSH	43.5	\$ 75,597	
CoC ARD Amount		\$1,259,541	
VOA-D Axis 180 PH Bonus	55	\$ 164,351	
Call to Freedom DV Bonus	45	\$ 180,171	
Total Tier 2 with bonus projec	its	\$ 420,119	

[	Placeing Grant	Amount
	SOHDA CoC Planning	\$ 57,587



September 12, 2019

Karl Fulmer
Sioux Falls Housing and Redevelopment Commission
630 South Minnesota Avenue
Sioux Falls, SD 57104

Dear Mr. Fulmer:

For the 2019 Continuum of Care application, HUD has tasked the Policy and Advisory Committee (PAC) with establishing priority and ranking criteria for all CoC applications, new and renewal, and for determining if reallocation of CoC funding is necessary. The SDHHC CoC Ranking and Selection Process and the SDHHC Reallocation Policy can be found at <a href="http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html">http://www.housingforthehomeless.org/primary-content/coc-consolidated-application.html</a> website. All completed applications were scored by the PAC to determine which projects will be placed in Tier 1, which is anticipated to be fully funded by HUD and is \$1,184,344. Tier 2, will only be funded if SDHHC's Collaborative Application's score is competitive and if there is sufficient resources available.

This letter is to inform you that your renewal application for Safe Home has been accepted into the 2019 CoC Competition and will be placed in Tier 1. The renewal application for Shelter Plus Care SF 4 units has also been accepted and will be placed in Tier 1. The 2019 renewal application for Shelter Plus Care SF - 43 Unit has been accepted.

However, due to outstanding issues with the Annual Performance Report the PAC has decided not to accept the consolidation application. Per the NOFA for fiscal year 2019, Continuum of Care, HUD will not permit projects to be consolidated if there are outstanding audit or monitoring findings, if there is a history of poor financial management or drawdown issues in addition to other items. The Annual Performance Report for this grant has been rejected and with historical lack of ability to utilize the grant funds the PAC did not feel that this grant would be eligible for consideration. The Shelter Plus Care 43 Unit has been reduced by reallocation by \$111,529. The remaining grant of \$238,848 is split between Tier 1 and Tier 2; \$163,251 has been placed in Tier 1, and \$75,597 has been placed in Tier 2. The decision to reduce renewal funding for CoC projects is one that the PAC considers thoughtfully. The decision to reduce the renewal grant was based upon pertinent factors including the scoring of project based upon the 2019 PAC Ranking and Rating Tool and information obtained from CoC spending report provided by HUD that indicates a substantial amount of unused grant funds for every year since 2013. The reallocated funds will be utilized to serve high needs individuals and families, and house those experiencing homeless as rapidly as possible in a cost effective manner that fit the needs of the statewide CoC. The CoC guidelines for reallocating funds in CoC Program were provided to all CoC funding applicants.



If you have concerns regarding how your application was scored and reviewed, you may file a written appeal to SDHDA, to be received by Monday, September 25, 2019. Any appeals received after that date will not be considered eligible for review. Additional details on the appeal process are available at <a href="https://www.hudexchange.info/program-support/my-question/">https://www.hudexchange.info/program-support/my-question/</a>. Formal appeals to HUD may be placed via <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

If you have any questions, please let us know. Thank you.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator

van Shofuld

On Behalf of the Policy and Advisory Committee



September 23, 2019

Karl Fulmer Sioux Falls Housing and Redevelopment Commission 630 South Minnesota Avenue Sioux Falls, SD 57104

Dear Mr. Fulmer:

This letter is to inform you that your renewal application for Shelter Plus Care SF - 43 Unit has been amended back to you for changes. Per the FY 2019 Continuum of Care (CoC) Program Competition, CoC Priority Listing Detailed Instructions, the Collaborative Applicant is required to notify project applicants in writing outside of e-snaps of the amendment and of the need to make changes in order to have the application accepted and placed in the Project Listing in e-snaps. This letter is the required notice. The decision to reduce the renewal grant was made by the Policy and Advisory Committee (PAC) which is the CoC Governing Board of SD-500 CoC and based upon pertinent factors including the scoring of project application based upon the 2019 PAC Ranking and Rating Tool and information obtained from CoC spending report provided by HUD that indicates a substantial amount of unused grant funds for project every year since 2013. Project applicant must access the project application in e-snaps, make changes, and resubmit the project application to the Collaborative Applicant. After the project applicant resubmits its project application in e-snaps, the project applicant must notify the Collaborative Applicant in writing and outside of e-snaps, that it has updated its project application which is ready for the Collaborative Applicant to import to the Project Listing for review and ranking or rejection. The Project Applicant must resubmit the amended project application by 5:00 PM CT, Thursday, September 26, 2019. Since the project application has been reduced through reallocation to \$238,848 the project applicant must adjust the funding request and budget details to match the accepted funding amount. The Collaborative Applicant realizes that Project Applicant is considering appeal of the 2019 CoC Funding Competition rating and ranking and that the appeal needs to be received by Collaborative Applicant by Wednesday, September 25, 2019. If the project applicant does not want to accept renewal of \$238,848 the Project Applicant may also chose to submit an application as Solo Applicant to HUD. Please refer to the 2019 CoC NOFA for further guidance on submitting a solo application.

If you have any questions, please let us know. Thank you.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator

On Behalf of the Policy and Advisory Committee



September 25, 2019

U.S. Department of Housing and Urban Development Washington, D.C.

RE: Evidence of Public Posting-30—Day Local Competition Deadline as posted to South Dakota Housing for the Homeless Consortium webpage <a href="https://www.housingforthehomeless.org">www.housingforthehomeless.org</a>.

Please review attached documents and see evidence of SD-500 CoC Public Posting-30 Day Local Competition Deadline.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator

South Dakota Housing Development Authority

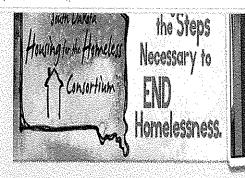
davis@sdhda.org



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## CoC Consolidated Application

HUD allocates homeless assistance grants to organizations that participate in local homeless assistance program planning networks. Each of these networks is called a Continuum of Care (CoC). In order to access these funds, SDHHC must submit a HUD Continuum of Care Consolidated Application.

#### 2019 CoC Consolidated Application Documents

CoC Competition Timeline

Pre-Application - Deadline: 5 p.m., (CDT), Monday, July 29, 2019
CoC Competition Rate, Rank, Review and Selection Criteria
Reallocation Policy

Competition Ranking & Scores

#### In This Section

Press Releases

Homeless Counts

South Dakota Housing for the Homeless Consortium

CoC Consolidated Application

Frequently Asked Questions

South Dakota Statewide Continuum of Care Competition Timeline 2019	Due Date	Organization Responsible
APPLICATION DEVELOPMENT		
NOFA RELEASED	Tuesday July 3, 2019	PROJECTS
DEVELOP PROJECTS/APPLICATIONS	Ongoing	SDHHC
MOST CURRENT ANNUAL PERFORMANCE REPORTS (APRS) Accepted by HUD FOR ALL INCOMING RENEWAL PROJECTS OBTAINED FROM SAGE	Monday, July 31, 2019	SDHHC
PAC CONVENES TO DEVELOP RANKING TOOL FOR PROJECT APPLICANTS	Tuesday, July 23, 2019	PAC
PRE-APPLICATIONS FOR NEW PROJECTS DUE	Monday, July 29, 2019	NEW PROJEC
PAC CONVENES TO FINALIZE RANKING TOOL	Tuesday, July 30, 2019	PAC
Project Applications – (first draft) DUE TO SDHDA (5:00 p.m. (CST)	Thursday, August 8, 2019	New/Renewa Projects
Comments back to applicants on first drafts	Wednesday, August 14, 2019	SDHDA
FINAL PROJECT APPLICATIONS DUE TO SDHDA <u>(5:00 p.m. (CST)</u> (no later than 30 days before the applications deadline – per HUD)	Tuesday, August 27, 2019	New/Renewa Projects
RELEASE COLLABORATIVE APPLICATION FOR COMMENTS	Tuesday, September 3, 2019	SDHDA
PAC CONVENES TO RANK APPLICATIONS	Tuesday- Wednesday, September 10-11, 2019	New/Renewa Projects

NOTIFICATION OF APPROVED OR DISALLOWED PROJECT APPLICATIONS  (all applicants must be notified, in writing, within 15 days of the application deadline of	Wednesday, September 11, 2019	PAC
acceptance, reduction, or rejection — per HUD)		
APPEAL PROCESS – appeals to ranking process must be submitted to SDHDA	Wednesday, September 11, 2019 – Wednesday, September 25, 2019	SDHDA
COMMENTS DUE ON COLLABORATIVE APPLICATION	Thursday, September 19, 2019	Public
Place Consolidated Application on SDHHC website for community and stakeholder review (HUD deadline is 2 days prior to application due date)	Wednesday, September 25, 2019	SDHDA
APPLICATIONS SUBMITTED TO HUD -actual deadline 09/30/2019	Friday, September 27, 2019	SDHDA

**SDHHC** - SD Housing for the Homeless Consortium

**SDHDA** - South Dakota Housing Development Authority

**PROJECT** - Applicants for Continuum of Care Homeless Assistance Funding

PAC – Policy and Advisory Committee, SD-500 CoC Governing Board



September 25, 2019

U.S. Department of Housing and Urban Development Washington, D.C.

RE: Evidence of Local Competition Announcement Press Release and 2019 CoC Rating and Ranking Tool information as posted to South Dakota Housing for the Homeless Consortium webpage <a href="https://www.housingforthehomeless.org">www.housingforthehomeless.org</a>.

Please review attached documents and see evidence of SD-500 CoC Public Posting Local Competition Announcement CoC Competition Ranking and Rating Process Tool.

Sincerely,

**Davis Schofield** 

Continuum of Care Administrator

South Dakota Housing Development Authority

davis@sdhda.org





For Immediate Release: June 26, 2019

For More Information:
Mark Lauseng, Executive Director, 605-773-3181

#### Request for Proposals for the 2019 Continuum of Care Competition

PIERRE, S.D. – South Dakota Housing for the Homeless Consortium (SDHHC) is currently soliciting pre-applications from agencies interested in providing innovative housing opportunities designed to successfully resolve homelessness experiences for individuals and families. Applicant agencies interested in developing new projects providing Permanent Supportive Housing, Rapid Re-Housing, or Domestic Violence Bonus Project should contact SDHHC and make plans to complete the pre-application for the 2019 Continuum of Care Competition.

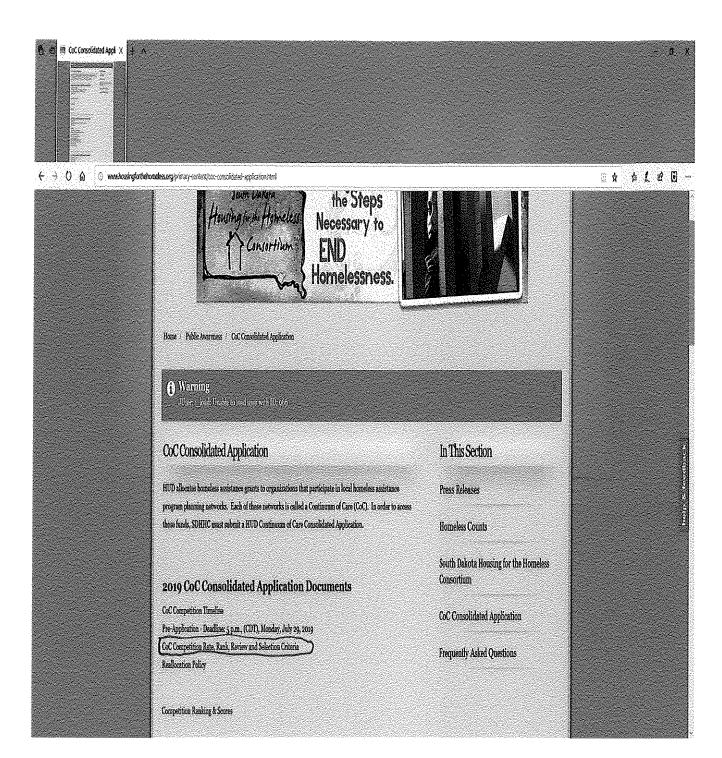
Funding will come from the US Department of Housing and Urban Development, Office of Community Planning and Development's Continuum of Care Program - <a href="https://www.hudexchange.info/programs/coc/">https://www.hudexchange.info/programs/coc/</a>. Funds may be used for new construction, rehabilitation, supportive services, operating and leasing, and rental assistance. The 2019 funding is anticipated to include bonus funding targeted to providing housing and services to survivors of domestic violence, dating violence, and stalking. Funding is allocated in a competitive process and may be obtained from reallocation or bonus opportunities.

More information regarding this funding opportunity and eligible projects can found on the website listed above and within the 2019 pre-application form located at <a href="https://www.housingforthehomeless.org">www.housingforthehomeless.org</a>.

Interested applicants are encouraged to contact Davis Schofield (<a href="mailto:davis@sdhda.org">davis@sdhda.org</a> / 605.773.3181) to discuss their proposed application. Pre-application deadline is 5 p.m. (CDT), Monday, July 29, 2019. Pre-Applications can be submitted via e-mail to: <a href="mailto:davis@sdhda.org">davis@sdhda.org</a>, fax to 605.773.5154 (Attn: Davis Schofield), or mail to Davis Schofield, South Dakota Housing Development Authority, PO Box 1237, Pierre, SD 57501.

-30-

The South Dakota Housing for the Homeless Consortium was created in 2001 to help unify the people who provide services to the homeless. Throughout the years the Consortium has identified gaps and created programs and services that make it easier for people to make it on their own. Since its initiation, the Consortium has received over \$22 million in federal funding to provide development, operations and supportive services to a variety of homeless programs across the state.



# South Dakota Housing for the Homeless Consortium Policy and Advisory Committee (PAC) 2019 CoC Competition Ranking and Rating Process Tool As Approved by the PAC – August 2, 2019

#### Continuum of Care (CoC) Intent

The Policy and Advisory Committee (PAC) of the SD Housing for the Homeless Consortium (SDHHC) is the governing board for the SDHHC which is SD-500 CoC. The PAC is tasked with establishing priority and ranking criteria for all CoC applications, new and renewal, based on the Department of Housing and Urban Development (HUD) priorities noted in the 2019 NOFA, local priorities, and threshold requirements.

#### HUD's priorities include:

- 1. Ending homelessness for all persons.
- 2. Creating a systemic response to homelessness.
- 3. Strategic allocation and use of resources.
- 4. Using an Evidence-Based Approach.
- 5. Increasing Employment.
- 6. Providing Flexibility for Housing First with Service Participation Requirements.

#### Requesting New Applications

South Dakota Housing Development Authority (SDHDA), as the lead agency of the SDHHC and the collaborative applicant for CoC funding, notifies potential interested parties regarding the upcoming Continuum of Care competition, requests pre-applications through a press release, email distributed via the SDHHC listserv, and posts on <a href="www.housingforthehomeless.org">www.housingforthehomeless.org</a> and <a href="www.sdhda.org">www.sdhda.org</a>. A timeline for application process was created and attached as Exhibit B, to inform all interested parties of deadlines for the CoC applications.

#### Eligibility

All projects are expected to meet the following criteria to be ranked by the PAC in the CoC Competition.

- 1. Submit completed renewal or new application and any additional required documents (including match documentation) to the South Dakota Housing Development Authority (SDHDA), the Collaborative Applicant for South Dakota CoC.
- 2. Meet the HUD application deadlines (i.e. entry into ESNAPS) and set deadlines by SDHHC PAC.
- 3. Meet all HUD eligibility criteria, as outlined in the current year (2019) CoC Program NOFA, the July 2012 CoC Program Interim HEARTH Regulations, and any other official document published by HUD.
- 4. Meet HUD and SDHHC threshold requirements.

#### **Monitoring Performance of Recipients**

The PAC monitors the performance of the CoC recipients on HUD and SDHHC established program parameters, performance goals and project effectiveness on a yearly basis. The PAC reviews Annual Performance Reports (APRs), HMIS data reports, specific data elements and metrics to ensure individuals and families are being served to the greatest extent possible and that programs are effective.

Project performance is evaluated using the following:

- 1) Annual Performance Reports (APRs) for projects,
- Quarterly HMIS data quality reports,
- 3) HIC and PIT count data,
- 4) HUD audits, and
- 5) SDHHC on-site reviews.

**Exclusion or Removal from Project Ranking List and Reallocation** - Projects will be excluded or removed from the project ranking list in the event that HUD and/or SDHHC monitoring finds that a project has been out of compliance with the regulations and has made no progress on any corrective action as required by HUD and/or SDHHC. Consequently, these projects will not be submitted for renewal funding in the CoC competition. The funds from this project will then be reallocated to another project.

**SDHHC Threshold Requirements for CoC (\*Renewal) Applications** – Applicants are expected to meet the following threshold requirements. If applicants do not meet threshold requirements, their application will receive negative points.

- 1. Active participation in SDHHC including attending quarterly meetings
- 2. Coordinated Entry System participation
- 3. Housing First/Low Barrier Approach
- 4. Documented minimum match
- 5. Project has reasonable costs per permanent housing exit
- 6. Project is financially feasible
- 7. Application is complete and data are consistent (Application materials need to include project administration plan)
- 8. Data quality at or above 90%
- 9. Acceptable organizational audit/financial review
- 10. Documented organizational financial stability

#### **Priority & Ranking of Applicants**

All eligible applications will be scored by the Policy and Advisory Committee (PAC), using a scoring system (Attached Exhibit A) informed by HUD's priorities, local priorities and threshold requirements. These scores determine each project's rank in the CoC's application to HUD, and the rank will be the primary determinant of placement into Tier 1 (which is anticipated to be

fully funded by HUD) and Tier 2 (which will only be funded if the CoC's score is high enough and if there are sufficient resources). Scores may also be used to reject applications or to reduce budgets for low-scoring projects.

The measurements listed below are used for the scoring system.

- 1. Program Type
- 2. CoC Participation
- 3. Coordinated Entry System
- 4. HMIS Data Quality
- 5. CoC Funds Expended
- 6. Program Management
- 7. Project Performance
- 8. Completion of Application

Before new applications are included in the CoC application, the PAC will ensure there is no duplication of services and that the creation of the new program will be most effective in addressing the needs of those experiencing homelessness. New applications that are requesting HUD funding for projects based on HUD's and SDHHC's priorities will receive maximum score for performance measurements (categories 4-7 on Exhibit A). The scoring system evaluates past performance (of renewal/reallocation applicants) and promotes best practices that will improve the local response to homelessness and align local strategies with national policies and best practices.

Applicants for bonus funding, HMIS, and CES SSO opportunities receive due consideration by PAC for scoring and ranking based upon factors including SDHHC compliance with HUD best practices, funding priorities, and funding availability that most benefits SDHHC over-all efforts at the time of funding application.

HMIS and SSO – Coordinated Entry projects will be listed first in Tier 1 because they are required elements of a CoC's system. Application for the Planning Grant will not be ranked.

#### SDHHC's Priorities

- Permanent Supportive Housing for Chronic Homeless Individuals and families while
  including the prioritization of other projects serving persons experiencing chronic
  homelessness, and the most vulnerable such as low or no income, current or past
  substance abuse, history of victimization such as domestic violence and/or sexual assault,
  criminal history, etc.
- 2. Active participation of projects within SD Housing for the Homeless Consortium and the statewide Coordinated Entry System.
- 3. Commitment to and utilization of Housing First Approach.
- 4. Efficient and effective use of HMIS as evidenced with data quality and performance reporting.
- 5. Leveraging of resources, coordination of services and program cost effectiveness.

- 6. Program management taking into account full expenditure of CoC funding, positive program results, and high utilization rates.
- 7. Project performance as evidenced by objective criteria including annual performance reports and other HUD provided reports.

Permanent Supportive Housing (PSH) for Chronic Homeless Individuals and Families — Current/New grantees for Permanent Supportive Housing (PSH) that have dedicated all of their beds to chronically homeless individuals who have experienced homelessness for a year or longer, or who have experienced at least four episodes of homelessness in the last three years, and have a disability. For homeless families, one adult member in that family must meet the criteria above.

Renewal PSH projects that do not currently dedicate 100 percent of theirs beds to chronic homeless individuals and families but are willing to do so will need to send a plan to the PAC via SDHDA by August 8, 2019, detailing how and when they will make this change for consideration in the 2019 CoC Competition.

**Rapid Re-Housing** — Current/New Rapid Re-Housing created through reallocation and renewal RRH that serve individuals, including unaccompanied youth, and families coming from the street or emergency shelters or persons fleeing domestic violence and are placed in permanent housing within 30 days of when the client became homeless.

# Permanent Supportive Housing – Other, has a prioritization plan for chronic homeless preferences –

Current/New grantees for PSH that do NOT currently have 100 percent of their beds dedicated to Chronic Homeless Individuals that have a prioritization plan in place for chronic homeless preference.

**Permanent Supportive Housing for Veterans –** Current/New grantees for PSH that have 100 percent of their beds dedicated to homeless veterans.

New Transitional Housing-Rapid Re-Housing Bonus Funding Project for Victims Fleeing

Domestic Violence – New grantees for TH-RRH that will dedicate beds specifically for homeless victims fleeing domestic violence and/or sex trafficking.

New Rapid Re-Housing or Transitional Housing-Rapid Re-Housing Bonus Funding Project for unaccompanied youth aged 24 and under, or who have an unsafe primary nighttime residence and no safe alternative to that residence.

#### **Tier 1 Fund Maximization**

To ensure maximum utilization of available funding in Tier 1, the PAC will implement the following:

1. If a project's budget exceeds what is remaining in Tier 1 funds, the project will have the opportunity to reduce its budget to what remains in Tier 1 and be placed fully into Tier 1, or the project could also be to split with partial finding in Tier 1 and partial funding in Tier 2.

Once the PAC completes the scoring and ranking, they will also consider the CoC's priorities, whether the initial scoring is likely to result in any critical service gaps, strategies related to Tier cut offs and HUD's selection process, and make adjustments to budgets to produce the final ranking of projects to be included in the CoC application. All decisions made regarding ranking and possible reduction of project funding will be recorded and made public with the published rankings. Scoring and ranking of project applications is completed by use of Exhibit A.

Project selections, rankings and tier allocations will be provided by written notice and published at <a href="https://www.housingforthehomeless.org">www.housingforthehomeless.org</a> no later than 5 p.m. Central Time on September 11, 2019 per Timeline attached as Exhibit B. In case of a tie, the application that requests a higher percentage of supportive services funds will be ranked lower.

#### **Ranking Appeals Process**

Project applicants having concerns regarding how their application was scored and reviewed may file a written appeal with SDHHC PAC at the address listed below by 5 PM CT, September 25, 2019.

Project applicants may also appeal to HUD if the applicant believes it was denied the opportunity to participate in the local CoC planning process in a reasonable manner. Additional details on the HUD appeal process can be found on page 75 of the 2019 NOFA available here: <a href="mailto:snapsappeals@hud.gov">snapsappeals@hud.gov</a>.

Information for the PAC may be sent to: South Dakota Housing Development Authority Continuum of Care Administrator PO Box 1237 Pierre, SD 57501

#### Exhibit A

Threshold Requirements	Yes	No
Annual Performance Report Submitted on time (documented in E-Snaps)	· ·	
Participated in at least 75% of SDHHC meetings and/or events (SDHHC attendance sheet)		
Since January 1, 2019, Agency has accepted at least 50% of CES referrals (HMIS CES Referral Report)		
Operates as housing first/low barrier approach (documented via administrative plan)		
Application is complete and data are consistent, including documented match (also compared with APR)		
Data quality at or above 90% (HMIS data quality report)		
Documented organizational financial stability (year-end financials)		
Project has reasonable costs per permanent housing exit (APR)		
Project is financially feasible (APR and organizational financials)		

1 - Program Type (up to 10 points)	Points	
Permanent Supportive Housing for Chronic Homeless Individuals and families	10	
Permanent Supportive Housing - Other, prioritization plan for Chronic Preferences	7	
Permanent Supportive Housing for Veterans	6	
Permanent Supportive Housing - Other	5	
Rapid Re-Housing Program or TH-RRH Program for Homeless Families, Youth, or Individuals	10	
Rapid Rehousing or Transitional Housing – Rapid Rehousing Program for Victims of Domestic Violence and/or sex trafficking	10	
Transitional Housing - Other	5	
Supportive Services Only	0	

CES activities including CES training and case conferencing.  Since January 1, 2019, Agency has accepted more than 75% of CES referrals (HMIS CES Referral Report)  Since January 1, 2019, Agency has accepted more than 50% of CES referrals (HMIS CES Referral Report)  O  Since January 1, 2019, Agency has accepted less than 50% of CES referrals (HMIS CES Referral Report)  -5  Agency is an access point or agency staff is a regional coordinated	
100% attendance at SDHHC Quarterly Meetings  75% attendance at SDHHC Quarterly Meetings  Points for agency participation in SDHHC committee(s) please attach an explanation of applicant's staff participation in SDHHC committees including staff name and committee  TOTAL SCORE  3 - Coordinated Entry System (up to 20 points)  Coordinated Entry System Participation – agency staff is active in CES activities including CES training and case conferencing.  Since January 1, 2019, Agency has accepted more than 75% of CES referrals (HMIS CES Referral Report)  Since January 1, 2019, Agency has accepted more than 50% of CES referrals (HMIS CES Referral Report)  Since January 1, 2019, Agency has accepted less than 50% of CES referrals (HMIS CES Referral Report)  Since January 1, 2019, Agency has accepted less than 50% of CES referrals (HMIS CES Referral Report)  -5  Agency is an access point or agency staff is a regional coordinated for Coordinated Entry.  5  TOTAL SCORE  4 - HMIS Data Quality-Personal Identifying Information APR Q06a-6d sum of error percentage: (up to 10 points)  Score	
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	Percentage
0-5% error rate over-all score	***************************************
10	
6-10% error rate over-all score 3	
Great than 10% error rate over-all score 0	**************************************
TOTAL SCORE	

5 - Funds Expended (up to 5 points)		Percentage
	Score	
95% or higher	5	
80% - 94%	0	
79% or lower	-5	
TOTAL SCORE		<del></del>
6 - Program Management (up to 10 points)		
No HUD Audit/APR Findings or Concerns or any concerns noted were satisfactorily rectified.	5	
No SDHHC Audit/APR Findings or Concerns or any SDHHC finding were satisfactorily rectified.	5	***************************************
APR <u>not</u> submitted to HUD on time. Submissions reviewed in SAGE to document timeliness of submission.	-5	
For APR rejected by HUD and not corrected and resubmitted within 30 days. Submissions reviewed in SAGE to document.	-5	
Utilization rate unit Q02. below 85% for months listed on APR (Attach explanation to application materials for extenuating circumstances).	-5	
TOTAL SCORE		
	<u> </u>	
7 – Project Performance (up to 55 points)	Score	Percentage
1. Length of Stay		
PSH—Percentage of leavers that remained in project more than :		PR 22a.1)
95% and more	20	
85%-94% 75% 84%	15	_
75%-84% 65%-74%	10 5	
55%-64%	0	1
RRH—Percentage of participants that took 30 days or less from p (APR 22C)	L	y to lease up
80%-100%	20	
60%-79%	15	
40%-59%	10	
20%-39%	5	

0%-19%	0	
2. Exits to Permanent Housing		
PSH - Percent who remain in or move to PH (23a)		
95% or higher	25	
90%-94%	20	
85%-89%	15	
80%-84%	10	
75%-79%	5	
Less than 75%	0	
RRH - Percent who exit to PH (23a)	***	
95% or higher	25	
90%-94%	20	
85%-89%	15	
80%-84%	10	
75%-79%	5	
Less than 75%	0	
3. New or Increased Income and Earned Income		
a. PSH Project Stayers: New or increased earned income (APR 19a.:	L)	
8% and higher	2.5	
5%-7%	1.5	
Less than 5%	0	•
b. PSH Project Stayers: New or increased other (non-employment)	income (AP	R 19a.1)
50% and higher	2.5	
25%-49%	1.5	
Less than 25%	0	
c. PSH Project Leavers: New or increased earned income (APR 19a.2	2)	
8% and higher	2.5	
5%-7%	1.5	
Less than 5%	0	
c. RRH Project Leavers: New or increased earned income (APR 19a.	2)	
30% and higher	5	
20%-29%	2.5	
Less than 20%	0	
d. PSH Project Leavers: New or increased non-employment income	(APR 19a.2)	
50% and higher	2.5	
25%-49%	1.5	
Less than 25%	0	
d. RRH Project Leavers: New or increased non-employment income	(APR 19a.2)	
10% and higher	5	
5%-9%	2.5	
Less than 5%	0	
TOTAL SCORE		

8 – Completion of Application (0 points)				
Is the application complete and accurate?	and the same of th	***************************************		
Yes	0			
No	-5			
Are all required attachments provided?				
Yes	0			
No	-5			
TOTAL SCORE	·			
O Now Amplications (Omnints)				
9 – New Applications (0 points)				
How many years has the organization been operating?	***************************************	***************************************		
DOCUMENTATION MUST BE SUBMITTED TO EVIDENCE THE FOLLOW	VING			
Document the partnerships your agency currently has with mainstream service				
providers.				
2. Document that the project/program will not duplicate service	es already b	eing		
provided in the community.				
3. Document the need for the services being provided.				
<ol> <li>If applicable, document previous performance in serving survivors of domestic violence.</li> </ol>				
<ol><li>If applicable, document how this project/program will assist your agency in the ability to house domestic violence survivors and meet safety goals.</li></ol>				
6. Document how this project/program will help the overall performance of the				
homeless service system, including the ability to ensure flow through the process,				
allowing clients to enter into permanent housing more rapidly with adequate				
support.				
7. If applicable, document the services that are tailored to assis	st domestic	violence		
survivors to reconnect to housing.	**************************************			
T		****		
APPLICATION TOTAL SCORE				

#### Additional Items:

•	As documented in the	most recent APR, the amount of HUD ${\sf C}$	oC funding expended
	during the program yea	ar\$	
•	Number of clients	and number of households	served during the
	program year.		

#### **Exhibit B**

South Dakota Statewide Continuum of Care Competition Timeline 2019	Due Date	Organization Responsible
APPLICATION DEVELOPMENT		
NOFA RELEASED	Tuesday July 3, 2019	PROJECTS
DEVELOP PROJECTS/APPLICATIONS	Ongoing	SDHHC
MOST CURRENT ANNUAL PERFORMANCE REPORTS (APRS) Accepted by HUD FOR ALL INCOMING RENEWAL PROJECTS OBTAINED FROM SAGE	Monday, July 31, 2019	SDHDA
PAC CONVENES TO DEVELOP RANKING TOOL FOR PROJECT APPLICANTS	Tuesday, July 23, 2019	PAC
PRE-APPLICATIONS FOR NEW PROJECTS DUE	Monday, July 29, 2019	NEW PROJECT
PAC CONVENES TO FINALIZE RANKING TOOL	Tuesday, July 30, 2019	PAC
Project Applications – (first draft) DUE TO SDHDA (5:00 p.m. (CST)	Thursday, August 8, 2019	New/Renewal Projects
Comments back to applicants on first drafts	Wednesday, August 14, 2019	SDHDA
FINAL PROJECT APPLICATIONS DUE TO SDHDA <u>(5:00 p.m. (CST)</u> (no later than 30 days before the applications deadline – per HUD)	Tuesday, August 27, 2019	New/Renewal Projects
RELEASE COLLABORATIVE APPLICATION FOR COMMENTS	Tuesday, September 3, 2019	SDHDA
PAC CONVENES TO RANK APPLICATIONS	Tuesday- Wednesday, September 10-11, 2019	New/Renewal Projects

NOTIFICATION OF APPROVED OR DISALLOWED PROJECT APPLICATIONS  (all applicants must be notified, in writing, within 15 days of the application deadline of acceptance, reduction, or rejection – per HUD)	Wednesday, September 11, 2019	PAC
APPEAL PROCESS – appeals to ranking process must be submitted to SDHDA	Wednesday, September 11, 2019 – Wednesday, September 25, 2019	SDHDA
COMMENTS DUE ON COLLABORATIVE APPLICATION	Thursday, September 19, 2019	Public
Place Consolidated Application on SDHHC website for community and stakeholder review HUD deadline is 2 days prior to application due date)	Wednesday, September 25, 2019	SDHDA
APPLICATIONS SUBMITTED TO HUD -actual deadline 09/30/2019	Friday, September 27, 2019	SDHDA

**SDHHC** - SD Housing for the Homeless Consortium

**SDHDA** - South Dakota Housing Development Authority

**PROJECT** - Applicants for Continuum of Care Homeless Assistance Funding

**PAC** – Policy and Advisory Committee, SD-500 CoC Governing Board

#### MEMORANDUM OF UNDERSTANDING BETWEEN

# South Dakota Housing Development Authority for South Dakota Housing for the Homeless Consortium (SD-500 CoC) AND

### South Dakota Department of Labor and Regulation

- 1. Parties. This Memorandum of Understanding (hereinafter referred to as "MOU") is made and entered into by and between the South Dakota Housing Development Authority (SDHDA) for the South Dakota Housing for the Homeless Consortium (SDHHC), whose address is PO Box 1237, Pierre, SD 57501, and the South Dakota Department of Labor and Regulation (SDDOL&R), whose address is 123 W. Missouri Ave., Pierre, SD 57501.
- 2. Purpose. The purpose of this MOU is to establish through a written agreement under which the two parties will cooperate to promote and increase employment opportunities including education and training for people experiencing homelessness, formerly homeless, and those at risk of becoming homeless in South Dakota.
- 3. Term of MOU. This MOU is effective upon the day and date last signed and executed by the duly authorized representatives of the parties to this MOU and effective until June 30, 2021. This MOU may be terminated with or without cause by either party upon written notice.
- 4. Responsibilities: SDHDA via SDHHC will work in cooperation with SDDOL&R to promote workforce development in South Dakota. SDHHC will communicate and collaborate with consortium member agencies including but not limited to: emergency shelters, domestic violence agencies, housing providers, veteran services, and other providers to promote access and education about available workforce training, education, and services via SDDOL&R programs. SDHHC will assist SDDOL&R with distributing information. SDHHC will review policies and outcomes of Continuum of Care (CoC) and Emergency Solutions Grant (ESG) recipients to determine how agencies are utilizing SDDOLR programs, SDHHC will have active communication with SDDOL&R for best practices and program evaluation as it relates to the target population.
- 5. Responsibilities: SDDOL&R will provide workforce development materials and knowledge for distribution to SDHHC partner agencies across the state that

they will in turn distribute in the field to the targeted population. SDDOL&R will make arrangements for SDDOL&R staff to provide information and education to local, regional, and state meetings of SDHHC affiliated agencies and community groups designed to further the development of South Dakota's workforce. SDDOL&R will provide specific information that pertains to services available for people experiencing homelessness, formerly homeless, and those at risk of becoming homeless in South Dakota including youth transitioning out of foster care. SDDOL&R will prioritize access to employment opportunities for people experiencing homelessness, formerly homeless, and those at risk of becoming homeless in South Dakota by completing the responsibilities described and by maintaining open communication with SDHHC on best practices and program evaluation for the target population.

- 6. <u>Indemnification</u>. SDHHC agrees to indemnify and hold the State of South Dakota ("State", any reference thereto also encompasses SDDOL&R, its officers, agents and employees, harmless from and against any and all actions, suits, damages, liability or other proceedings that may arise as the result of performing services hereunder. This section does not require SDHHC to be responsible for or defend against claims or damages arising solely from errors or omissions of the State, its officers, agents or employees.
- 7. <u>Independent Contractor</u>. While performing hereunder, SDHHC is an independent contractor and not an officer, agent or employee of the State of South Dakota.

#### 8. General Provisions

- A. Amendments. Either party may request changes to this MOU. Any changes, modifications, revisions or amendments to this MOU which are mutually agreed upon by and between the parties to this MOU shall be incorporated by written instrument, and effective when executed and signed by all parties to this MOU.
- 9. Signatures. In witness whereof, the parties to this MOU through their duly authorized representatives have executed this MOU on the days and dates set out below, and certify that they have read, understood, and agreed to the terms and conditions of this MOU as set forth herein.

South Dakota Housing Development Auth	ority
Man Jamen	8/26/2019
Mark Lauseng, Executive Director	Date

## South Dakota Housing Development Authority

# South Dakota Department of Labor and Regulation

M. Hultman 8.28.19

Marcia Hultman, Cabinet Secretary South Dakota Department of Labor and Regulation

Date

p-hd\planning\CoC\2019\2019 CoC Application\2019 Project & Collaborative Application Materials



September 25, 2019

U.S. Department of Housing and Urban Development Washington, D.C.

RE: SD-500 CoC Summary of Racial Disparity Summary

Please review attached document 2019 Racial Disparity in Homelessness Summary.

Sincerely,

**Davis Schofield** 

**Continuum of Care Administrator** 

South Dakota Housing Development Authority

davis@sdhda.org

# South Dakota Housing for the Homeless Consortium SD-500 Statewide CoC 2019 SD Racial Disparity in Homelessness Summary

#### South Dakota 2019 PIT by Race and Ethnicity

	PIT # & Percentage of Category			
Race	Emergency Shelter	Transitional Housing	Unsheltered	Total
White	221 (33%)	26 (33%)	38 (17%)	327 (33%)
Black or African American	59 (9%)	7 (9%)	9 (6%)	75 (8%)
Asian	2 (.3%)	0	1 (.4%)	3 (.3%)
American Indian	384 (56%)	45 (56%)	180 (78%)	609 (61%)
Native Hawaiian	0	0	0	0
Multiple Races	15 (2%)	2 (3%)	6 (3%)	23 (2%)
Totals	681	80	234	995
Hispanic/Latino	36 (5%)	4 (5%)	10 (5%)	50 (5%)

#### United States Census Bureau Statistic South Dakota by Race and Ethnicity July 2018 Estimates

Race and Ethnicity	Percentage of SD Population
White	84.4 %
Black or African American	2.4%
American Indian	9%
Asian	1.7%
Native Hawaiian & Pacific Islander	.1%
Multiple Races	2.4%
Hispanic or Latino	4.1%

# Observations of Racial Disparity Summary Information 2019 PIT Count and 2018 Census Estimate

- 1. Whites make up 84.4% of the estimated population in South Dakota and account for 60% of people experiencing poverty and were 33% of the 2019 PIT Count of homelessness.
- 2. Blacks make up 2.4% of estimated population and 4% of persons experiencing poverty and in South Dakota and accounted for 8% of the 2018 PIT Count and 6% of the unsheltered PIT Count.

- 3. American Indians make up 9% of the population in South Dakota and 29% of people experiencing poverty and account for 61% of the 2018 PIT Count. American Indians represented 57% of the people counted as unsheltered homeless.
- 4. Blacks, and American Indians experiencing homelessness in South Dakota far exceed the percentage of the total population that each represents. Blacks experiencing homelessness in South Dakota PIT Count as a percentage was more than 3 times the amount that Blacks represent in total population. American Indians experiencing homelessness in South Dakota PIT Count as a percentage were more than 7 times the amount that American Indians represent in total population.

#### SD-500 CoC Funded PSH & RRH by Race and Ethnicity (most recent project APR data)

Race	PSH	RRH	
White	(51%)	(21%)	
Black or African American	(2%)	(15%)	***************************************
American Indian	(43%)	(46%)	
Asian	(>1)	(0%)	***************************************
Native Hawaiian and Pacific Islander	(>1%)	(>1%)	THE PERSON AND ADDRESS OF THE PERSON AS A
Multiple Races	(>1%)	(19%)	
Total number PSH and RRH	219	310	***************************************
Hispanic or Latino	(6%)	(10%)	****

# Observations of Racial Disparity in Homelessness Summary Information CoC Funded PSH & RRH

- 1. Whites accounted for 51% of PSH and 21% of RRH.
- 2. Blacks accounted for 2% PSH and 15% of RRH.
- 3. American Indians accounted for 43% PSH and 46% of RRH.
- 4. Multiple Races accounted for 0% PSH and 19% of RRH.
- 5. Hispanic and Latino were 6% PSH and 10% RRH.

#### SD-500 Coordinated Entry System (CES) data report

#### CES data from 8/18 to 6/19

Race	Number of Individuals CES
White	358 (42%)
Black or African American	88 (10%)
Native American	349 (41%)

Asian	7 (1%)
Native Hawaiian & Pacific Islander	4 (>1%)
Multiple races	44 (5%)
Total Persons CES Waitlisted	850 (100%)

#### **Observations of Racial Disparity in Homelessness Summary Information**

South Dakota Housing for the Homeless Consortium's observations of racial disparity summary provides thought provoking data and additional research is required to more fully understand racial disparity that may be present within homelessness in the statewide CoC. The summary data provided does not account for the location of services and location of CoC funded housing options in relation to the locations of persons experiencing homelessness. South Dakota statewide CoC has limited resources in a large mostly rural state with vast distances common between communities and there remain large geographic areas of the state that have very limited or no CoC or ESG funded housing options for people experiencing homelessness. This includes large Native American Tribal areas that are at times thousands of square miles in size. Tribal agencies remain ineligible for ESG or CoC funding based upon federal guidelines. There remains in South Dakota housing options resolving homelessness where the data associated is not entered into HMIS for data analysis and inclusion including Veteran's Administration homelessness programs (HMIS NOFA implementation should improve this issue). While there is statewide coverage of the PIT count, there certainly is not the availability of CoC funded housing options in all communities where folks experiencing homeless reside, and options for resolving homelessness many times do not contribute data to HMIS. The CoC offers access to the Coordinated Entry System and prioritized housing offers are available to anyone regardless of location. However, some folks do not have COC or ESG funded projects in their own communities and it may be a significant distance between the current community and a CoC or ESG funded project with a housing opening. The information provided does not capture data on who has tried to access services and associated barriers that may be present. The data does not capture information on the formerly homeless persons served in non-HMIS tribal housing programs. Additional research is needed to better analyze racial disparity

and this summary continues the ongoing dialogue on the needs of all persons and families experiencing homelessness in South Dakota.

#### South Dakota Housing for the Homeless Consortium SD-500 Statewide CoC 2019 SD Racial Disparity in Homelessness Response

The Coordinated Entry System has provided additional informational statistics related to whom is seeking homeless services by race in South Dakota. The Coordinated Entry implementation is resulting in the closing of side doors for placement in CoC funding housing projects. Referrals for placement in Rapid Rehousing and Permanent Supportive Housing now must flow through the Coordinated Entry System and referrals are made based upon standardized assessment and referral processes prioritizing the highest needs persons and families for housing offers. The Coordinated Entry System was implemented statewide in August 2018 and it is anticipated that there will be a shift in racial statistics related to PSH and RRH as the data in APR's begin to reflect the changes occurring with CES. SDHHC has been analyzing inflows and referrals for CES for persons and families experiencing literal homelessness with an eye upon the entry into Coordinated Entry and access related issues. Formal plans including actions steps were developed in July 2019 in part to address racial disparity concerns within CES related to access, and consequent referral for CoC and ESG funded PSH and RRH projects. SDHHC is making additional efforts at marketing in part to address concerns with racial disparity in homeless related housing. The latest efforts addressing racial disparity have included creating a statewide broadcasted television public service announcement that includes images of minorities, supporting and encouraging the Native American Committee for CoC, and making renewed direct contact to encourage CES involvement and partnership with all known homeless service providers including those serving predominantly Native American populations in tribal areas, distributing CES contact information in the form of posters posted in public areas throughout the statewide CoC, and collaborating with state agencies including Dept. of Social Services, and Dept. of Labor that have a presence in all portions of the state.

# Coc Racial Equity Analysis Tool

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