

South Dakota Housing for the Homeless Consortium (SDHHC)

Coordinated Entry System Annual Training 2020

www.housingforthehomeless.org



SDHHC

Introductions – Announcements

- Please use SKYPE chat box
- Name
- Agency – Affiliation
- Attendance Tracking
- Please mute when not speaking
- Collaboration & participation is highly important



SDCES Manual

*SOUTH DAKOTA HOUSING FOR THE
HOMELESS CONSORTIUM
COORDINATED ENTRY SYSTEM
POLICY AND PROCEDURE MANUAL
6-11-2020*

www.housingforthehomeless.org/services/coordinated-entry-system.html



SDCES Manual

Core Elements

- Access
- Assessment
- Prioritization
- Referral

www.hudexchange.info/

Periodic Table of the Elements

1 H Hydrogen 1.01	2 He Helium 4.00																	18 Ar Argon 39.95
3 Li Lithium 6.94	4 Be Beryllium 9.01	5 B Boron 10.81	6 C Carbon 12.01	7 N Nitrogen 14.01	8 O Oxygen 16.00	9 F Fluorine 19.00	10 Ne Neon 20.18	11 Na Sodium 22.99	12 Mg Magnesium 24.31	13 Al Aluminum 26.98	14 Si Silicon 28.09	15 P Phosphorus 30.97	16 S Sulfur 32.06	17 Cl Chlorine 35.45	18 Ar Argon 39.95			
19 K Potassium 39.10	20 Ca Calcium 40.08	21 Sc Scandium 44.96	22 Ti Titanium 47.88	23 V Vanadium 50.94	24 Cr Chromium 51.99	25 Mn Manganese 54.94	26 Fe Iron 55.85	27 Co Cobalt 58.93	28 Ni Nickel 58.69	29 Cu Copper 63.55	30 Zn Zinc 65.38	31 Ga Gallium 69.72	32 Ge Germanium 72.63	33 As Arsenic 74.92	34 Se Selenium 78.97	35 Br Bromine 79.90	36 Kr Krypton 83.80	
37 Rb Rubidium 85.47	38 Sr Strontium 87.62	39 Y Yttrium 88.91	40 Zr Zirconium 91.22	41 Nb Niobium 92.91	42 Mo Molybdenum 95.95	43 Tc Technetium 98.91	44 Ru Ruthenium 101.07	45 Rh Rhodium 102.91	46 Pd Palladium 106.42	47 Ag Silver 107.87	48 Cd Cadmium 112.41	49 In Indium 114.82	50 Sn Tin 118.71	51 Sb Antimony 121.76	52 Te Tellurium 127.6	53 I Iodine 126.90	54 Xe Xenon 131.29	
55 Cs Cesium 132.91	56 Ba Barium 137.33	57-71 La Lanthanides	72 Hf Hafnium 178.49	73 Ta Tantalum 180.95	74 W Tungsten 183.85	75 Re Rhenium 186.21	76 Os Osmium 190.23	77 Ir Iridium 192.22	78 Pt Platinum 195.08	79 Au Gold 196.97	80 Hg Mercury 200.59	81 Tl Thallium 204.38	82 Pb Lead 207.20	83 Bi Bismuth 208.98	84 Po Polonium (209)	85 At Astatine (209)	86 Rn Radon 222.02	
87 Fr Francium 223.02	88 Ra Radium 226.03	89-103 Ac Actinides	104 Rf Rutherfordium (261)	105 Db Dubnium (262)	106 Sg Seaborgium (266)	107 Bh Bohrium (264)	108 Hs Hassium (269)	109 Mt Meitnerium (278)	110 Ds Darmstadtium (281)	111 Rg Roentgenium (280)	112 Cn Copernicium (285)	113 Nh Nihonium (286)	114 Fl Flerovium (289)	115 Mc Moscovium (289)	116 Lv Livermorium (293)	117 Ts Tennessine (294)	118 Og Oganesson (294)	
57 La Lanthanum 138.91	58 Ce Cerium 140.12	59 Pr Praseodymium 140.91	60 Nd Neodymium 144.24	61 Pm Promethium 144.91	62 Sm Samarium 150.36	63 Eu Europium 151.96	64 Gd Gadolinium 157.25	65 Tb Terbium 158.93	66 Dy Dysprosium 162.50	67 Ho Holmium 164.93	68 Er Erbium 167.26	69 Tm Thulium 168.93	70 Yb Ytterbium 173.05	71 Lu Lutetium 174.97				
89 Ac Actinium 227.03	90 Th Thorium 232.04	91 Pa Protactinium 231.04	92 U Uranium 238.03	93 Np Neptunium 237.05	94 Pu Plutonium 244.06	95 Am Americium 243.06	96 Cm Curium 247.07	97 Bk Berkelium 247.07	98 Cf Californium 251.08	99 Es Einsteinium 252.08	100 Fm Fermium 257.10	101 Md Mendelevium 258.10	102 No Nobelium 259.10	103 Lr Lawrencium (262)				

Alkali Metal Alkaline Earth Transition Metal Basic Metal Metalloid Nonmetal Halogen Noble Gas Lanthanide Actinide



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Access

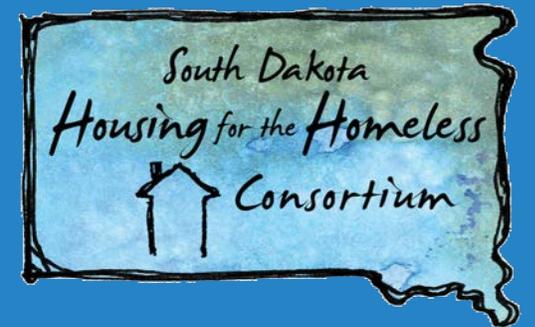
- Access Points
- Available statewide
- Fair & equal access, regardless of location or method of access
- Assessments completed
- Physical, virtual, outreach – hybrid system



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Access Discussion

- Access available statewide?
- Fair & equal access, regardless of location or method of access?
- Other access items - concerns?



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Assessment

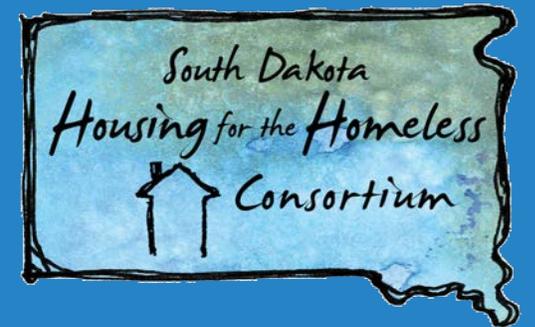
- Conducted by agencies providing access
- Release of information consent
- Client centered
- Safe, private, confidential
- HMIS intake work flow to assessment
- Specific VI-SPDAT completed
- Consistently applied



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Assessment Discussion

- Client centered?
- Safe, private, confidential?
- VI-SPDAT appropriate tool?
- Consistently applied?
- Other assessment items? Concerns?



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Prioritization

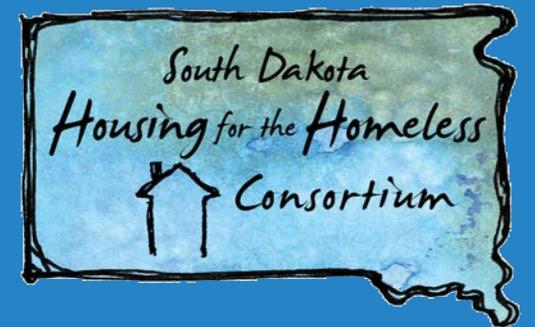
- Most vulnerable served
- Specific prioritization for specific programs
- Chronically Homeless (PSH)
- Highest VI-SPDAT score
- Longest homelessness history
- Most severe service needs



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Prioritization

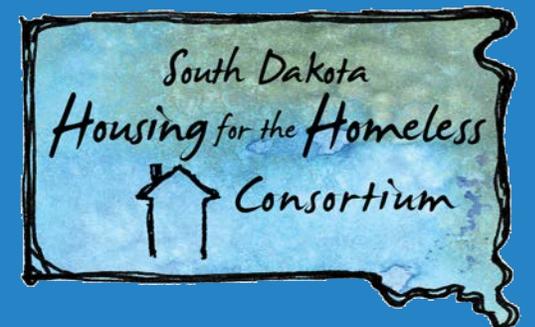
- Are the most vulnerable being served?
- Is highest VI-SPDAT score most vulnerable?
- Longest homelessness history taken into account?
- How about time on wait list?
- Most severe service needs?



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Referral

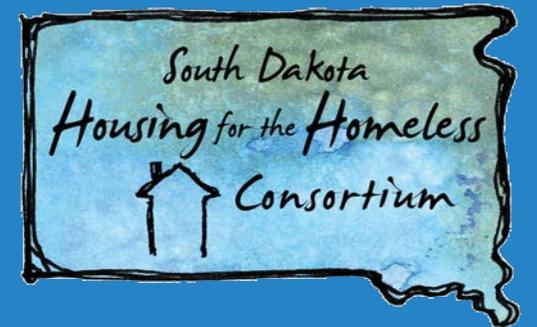
- May occur throughout process
- Highest level housing services reserved for most vulnerable
- Receiving Programs enroll new housing participants only from CES processes (CoC & ESG funded)



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Referral

- Are folks being referred during processes?
- Are the highest level housing services going to the most vulnerable?
- Are side doors closed? (CoC & ESG funded)



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Roles & Expectations

Policy & Advisory Committee (PAC)

- CoC Governing Board
- Approves policy & procedure of CES
- Responsible for CES oversight



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Roles & Expectations

CES Committee

- Implementation of CES
- Communication across regions
- Oversee regular functions collectively
- Recommend policies & procedures changes

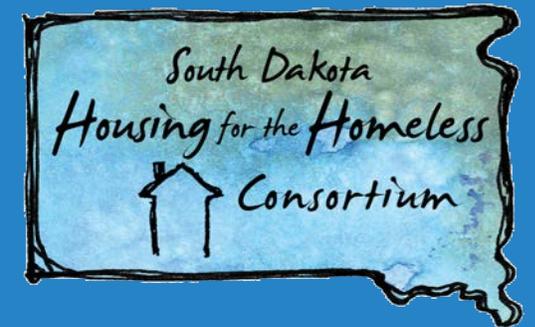


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Roles & Expectations

SD Housing Development Authority

- CES, HMIS, ESG, & CoC Lead Agency
- Day-to-day CES management
- Assists regions & projects with process
- Organizes CES committee & report to PAC



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Roles & Expectations

Regional Coordinators

- Local leader, organizer, communicator
- Conduct case conferencing
- Report on regional issues at state level



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Roles & Expectations

Access Points

- Provide access
- Complete assessments
- Provide referrals for barriers identified
- HMIS CES workflow data
- May assist maintaining contact with participant



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Roles & Expectations

Receiving Programs

- CoC & ESG funded housing programs
- Report vacancies to Regional Coordinator
- Accept referrals/complete referral process
- House formally homeless
- Support case conferencing activities



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Roles & Expectations

Case Conferencing

- Process of managing CES waitlist
- Organized regionally, state level, & in combination
- Ensure most vulnerable are served
- Prevents long-term wait list



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Roles & Expectations

Case Conference Teams

- Organized & led by Regional Coordinators
- Tool to resolve barriers & access resources
- Ensure effective & timely system navigation
- Assist participant readiness for referral
- Prioritize referrals



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Grievance Process

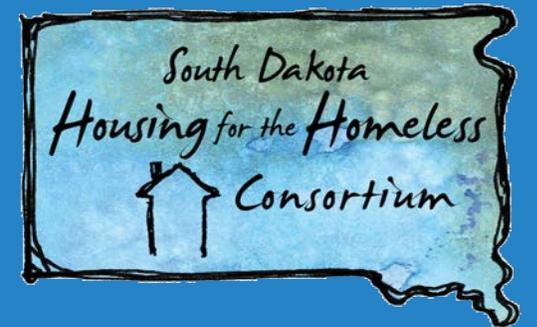
- Transparent system
- May file at any time
- Form in SDCES Manual appendices & at www.housingforthehomeless.org/services/coordinated-entry-system.html



South Dakota Housing for the Homeless Consortium (SDHHC)

CES Training Break – 10 minutes

www.housingforthehomeless.org



SDCES Comparison

June 2019

HH Enrolled: 148

Clients: 262

Native American: 42%

White: 44%

Black: 10 %

Age 0-17: 47%

Female: 63%

June 2020

HH Enrolled: 319

Clients: 402

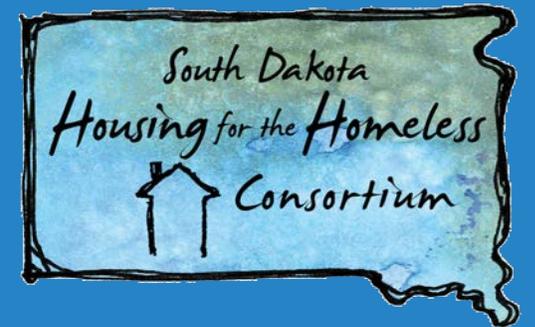
Native American: 57%

White: 34%

Black: 2 %

Age 0-17: 54%

Female: 58%



SDCES Volume Info

Total Households

748

Total People

1,692

HH by Region

Region 1 - 238

Region 2 - 26

Region 3 - 125

Region 4 - 359

Largest County Report

Pennington - 228

Brown - 18

Yankton - 96

Davison - 13

Coddington - 12

Minnehaha - 334

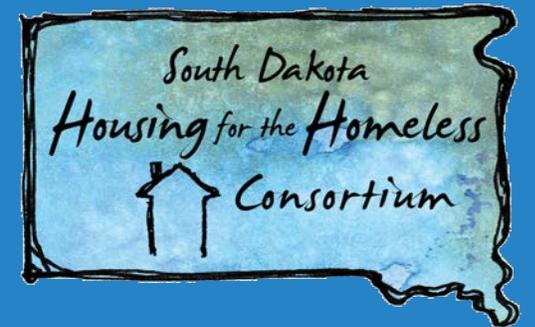


SDCES HP

CES Homeless Prevention (HP)

Build-out

1. SDHHC buy-in of HP in CES
2. HMIS HP work-flow planning & creation
2. CES HP Policy & Procedure development
3. Statewide Implementation goal 11/30/2020



SDCES HMIS HP

CES Homeless Prevention (HP) Build-out Planning

HMIS HP work-flow creation

- Eccovia Solutions Client Track Scope of Work
- Testing phase
- Live phase



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CES Homeless Prevention (HP)

Build-out Planning

CES HP Policy & Procedure development

- Access
- Assessment & tool options
- Prioritization process
- Referral
- Roles & Responsibilities



July 29 - SDCES Sessions

Session 4:

CES Regional Break-Out Collaboration

Region 2-3, & 4 - 8:30 AM to 10:00 AM (CT)

Region 1 – 10:30 AM to 12:00 (CT); 9:30 AM – 11 AM (MT)

- Reviewing 2019 break-out goals
- Regional issue discussion
- Problem solving
- Goal setting
- Action steps



July 29 - SDCES Sessions

Session 5:

Rapid Resolution

1:00 PM to 2:00 PM (CT)

12:00 PM to 1 PM (MT)

Jack Smith - Presentation
Cornerstone Rescue Mission



July 29 - SDCES Sessions

Session 6:

3 PM – 4:30 PM (CT) 2 PM – 3:30 PM (MT)

Statewide Collaboratory – Combining the Regions

- Reviewing 2019 statewide goals
- Regional Goals & Problem solving Ideas
- State problem solving, & goal setting
- Action Steps & follow-up plans
- Wrap-up

